#### **Visit Finland Event**

# Reaching the world with GetYourGuide



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#### What is an OTA?

- 'Online Travel Agency'
- Online marketplace
- Self-service
- In-destination travel experiences
- Free independent travellers (FIT)



## Hello, we are **GetYourGuide**.

We're on a mission to help tour operators, experience creators and attractions provide unforgettable experiences to engaged travelers all over the world.





## We work with select suppliers in over 150 countries

## 100,000+

#### experiences globally

Attractions

**Adventure tours** 

Guided + city tours

City cards

Hop-on-hop-off

Transfers

**Cultural activities** 

Cruise

Who are our Customers



Our target:

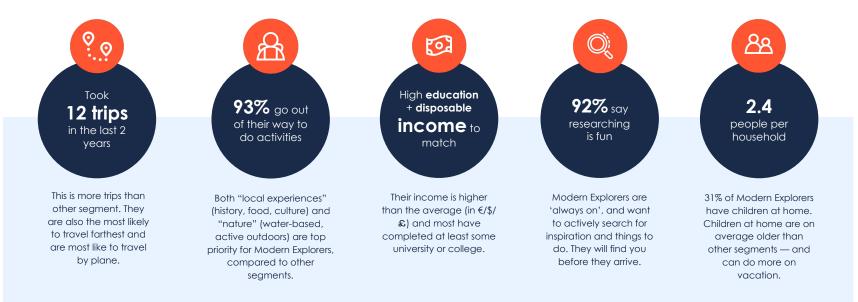
### **Modern Explorers**

Travelers who want to **feel** new things, **see** new things, **eat** new things and then come home feeling rebooted.



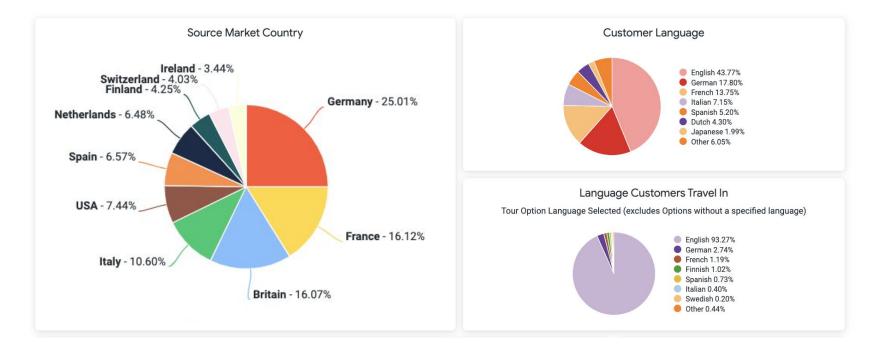
#### Modern Explorers: Key facts

Here are a few data points that define **Modern Explorers** and make them a **strong strategic business target** for players in the tourism industry.





#### Finland Customer Trends: Country + Language





## How do Customers discover and book with us



## How we gain customers

We engage with customers at **every stage of their travel journey** via online, direct and affiliate partner channels.



**Online:** Google ad-spend, SEM, SEO & Social Media

Direct: Website, App, In-Destination

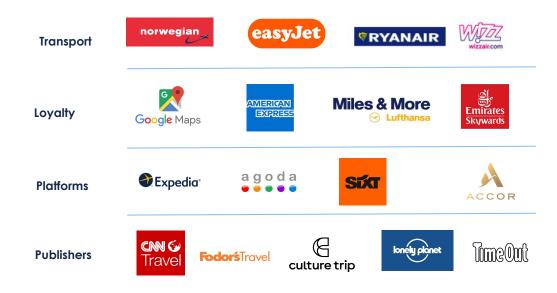
Affiliate Partners (B2B): Transportation, accommodation, platforms, loyalty programs, publishers





#### We partner with 2000+ brands in travel

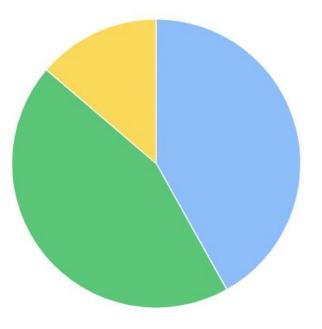
We're the partner of choice and market leader across all verticals, **working with the biggest brands in travel**.





#### **Finland Customer Trends**

58% of customers are return customers



First time customer 41.87%
Returning (last booked >14 days ago) 44.38%
Returning, same trip (last booked <14 days ago) 13.74%</li>



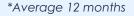
#### We reinvest commission back into promoting our supply partners

Our marketing spend is continuous and includes:

- 20+ channels
- 2,000+ brand partners
- 2,000+ affiliate partners
- 5B+ impressions from advertising campaigns in 2021/22\*



Traffic: 50M+ site visitors per month\*





#### How we convert customers

Our global marketplace provides a seamless search, payment and booking experience for customers.





## Benefit of Working with GetYourGuide



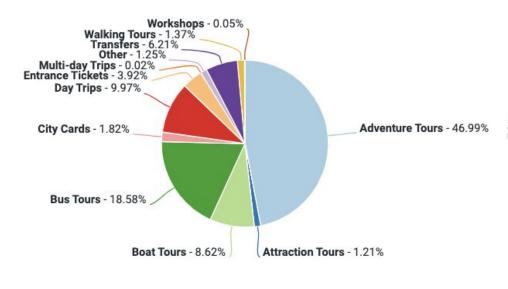
#### **Finland Market Trends**

Tickets 398.2% 2019 2023

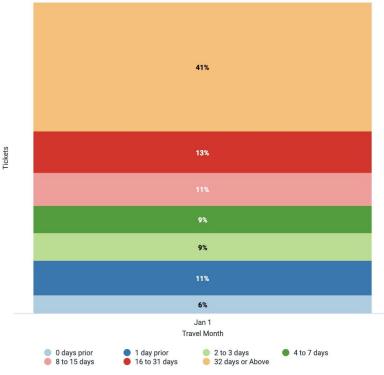


#### **Finland Market Trends**

#### Activity Categories



#### **Booking Window**





#### **Travel Trends Report**

#### Recent study conducted by GetYourGuide

#### **Sneak Peak Results**

- 1. Customers are booking further in advance
- 2. Guests say % of the factors that convince them to book a tour are related to online flexibility. Prioritize experiences that can be:
  - a. Managed Online
  - b. Rescheduled
  - c. Cancellable last minute
  - d. Lets them experience something unique.
- 3. If you're interested in more, follow GetYourGuide on LinkedIn.

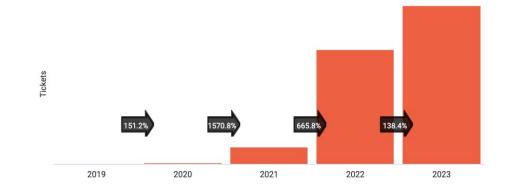


#### **Finland Market**

#### Tip of the iceberg

**Destination Activation:** all experience offerings in one place

Example: Levi





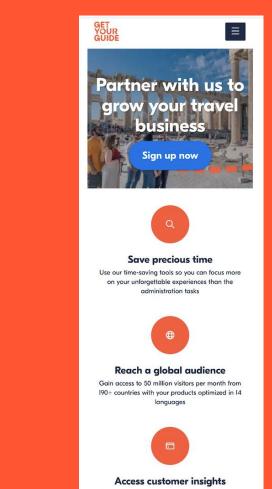


#### Signup is Simple

#### Register for free

- Add your legal + payment details
- Add your products in our Supplier Portal
- Start accepting international customers
- We automatically pay you monthly

#### Sign Up HERE



Grow your business and customer base in your own way, using data, insights, and travel trends you won't find anywhere else



### THANK YOU

