

Reiseanalyse 2024: The potentials of Finland and its image as a holiday destination on the German market

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Introduction and Methodology



- » Visit Finland has commissioned this report to find out about the position and potentials of Finland on the German holiday travel market.
- » This report is following and updating previous reports from the years 2021, 2019 and 2016.
- The central aim is to get a thorough and complete picture on the volume, the structure, the attitudes and developments of the market potential in Germany, in order to provide a sound basis for the future strategic planning concerning marketing efforts, product development and communication on this market.
- With the 2024 report it is possible to look again at the image of Finland as a holiday destination and comparing the findings with 2021 and 2016.
- » Basis for the analyses in this report is the German Reiseanalyse 2024, the most established syndicated study on holiday travel demand in Germany. The results are complemented with an ad-hoc study, deep-diving into the plans of potential travellers to Finland.

- The Reiseanalyse is a representative survey of the holiday travel behaviour of Germans and German-speaking foreign nationals living in Germany, their related attitudes, motivations and interests. The survey describes and analyses **holiday trips with a length of 5 days** and more as well as **short breaks with a length of 2 to 4 days**. The RA has been carried out yearly since 1970.
 - **RA** *face-to-face survey*: Representative for the Germanspeaking population aged 14 years and above, living in private households in Germany (sampling method: random route). In January 2024, more than 7,000 persons were interviewed personally in their household about holidayrelated aspects.

Deep-dive Finland: To be able to go even more in detail regarding potential travellers to Finland, 1,000 online interviews with a length of 10 minutes were conducted in an ad-hoc study, representative for potential travellers to Finland, Sweden and Norway. The interviews took place end of June/ beginning of July 2024.

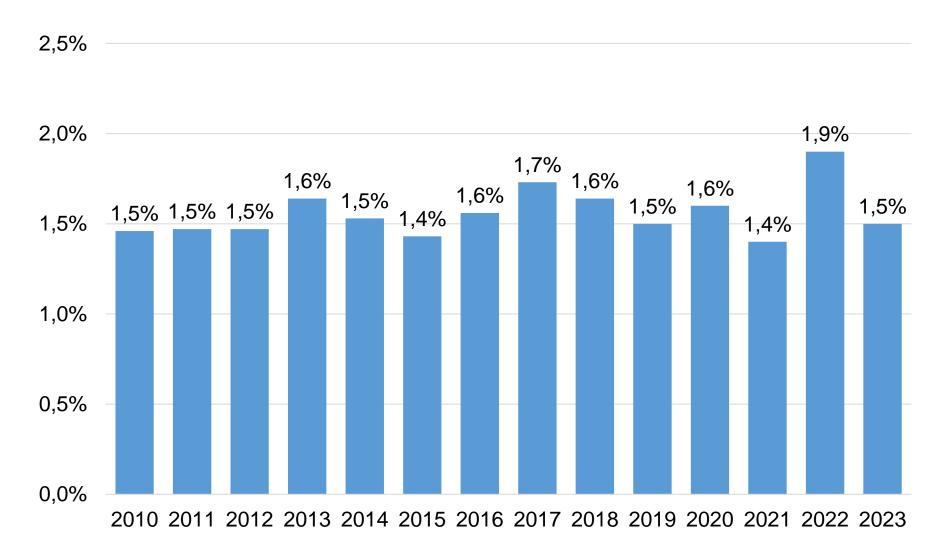


CONTENT

- 1. Interest/experience to travel to Nordic destinations
- 2. Image of Finland as a holiday destination
- 3. Holiday trips to Scandinavia: Travel behaviour
- 4. Potential guests to Finland: Socio-demography
- 5. Thematic motivation and interests of potential guests to Finland
- 6. Deep-dive 1: Finland perception and plans of potential travellers
- 7. Deep-dive 2: Visit Finland Segments
- 8. Annex: General key results of Reiseanalyse 2024

1. Interest/experience in Germany to travel to Nordic destinations

Holiday trips 5+ days to Scandinavia: Market share of SWE, NOR & FIN in 2023 is 1.5% of all holiday trips

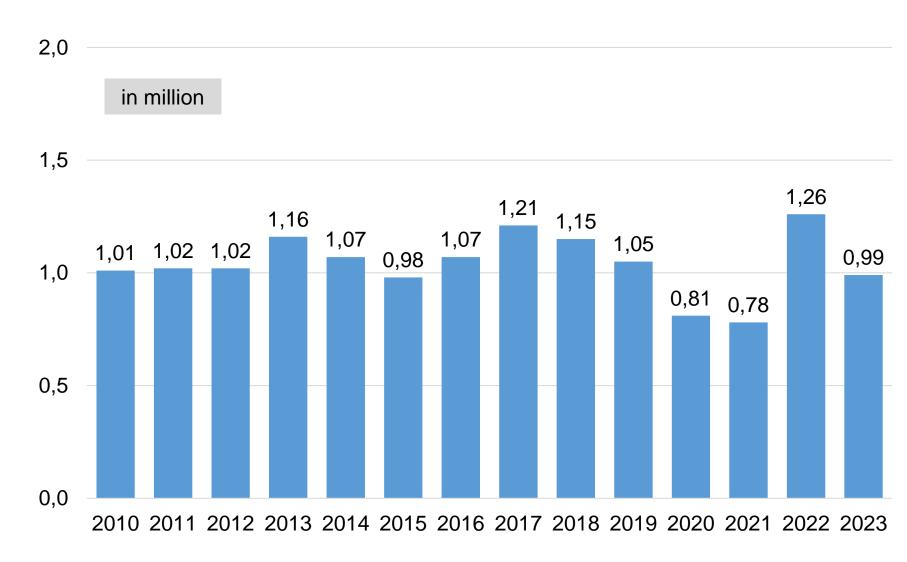




- 1.5% of all holiday trips 2023 (5+ days) of the population in Germany went to Scandinavia (Finland, Sweden, Norway).
- » During the last 10 years the market share of Scandinavia has been quite stable around 1.6%, with a peak of 1.9% in 2022.



Holiday trips 5+ days to Scandinavia: One million holiday trips of the Germans went to SWE, NOR & FIN in 2023





- » Around 1 million holiday trips in 2023 (5+ days) of the population in Germany went to Scandinavia (Finland, Sweden, Norway).
- This is less than in 2022 and around the same level as before the COVID pandemic.

Basis: Holiday trips (5+ days) of German/German speaking population; Source: Reiseanalyse 2011-2024

6

Interest to travel to FINLAND: 3.5 million Germans are generally interested to travel to Finland between 2024-2026



Finland last 3 years

0.5 % (0.3 million)

of the population in Germany (aged 14+) have been to Finland on holiday or short holiday in the years 2021-2023

Finland <u>next</u> 3 years

5.0 % (3.5 million)

of the population in Germany (aged 14+) are "almost definitely planning" or "generally considering" to spend a (short-)holiday in Finland in the years 2024-2026. > 5.0% (3.5 million) of the German population is interested in travelling to Finland in the next three years, 0.5% (0.3 million) have been visiting Finland in the past three years.

- The interest to travel to Finland is 10 times higher than the actual demand → This is the "room to manoeuvre" for tourism marketing.
- » <u>Attention</u>: Due to changes in the questionnaire, these figures cannot be compared to previous Reiseanalyse editions.

Interest for Finland 10x bigger than experience → space for marketing

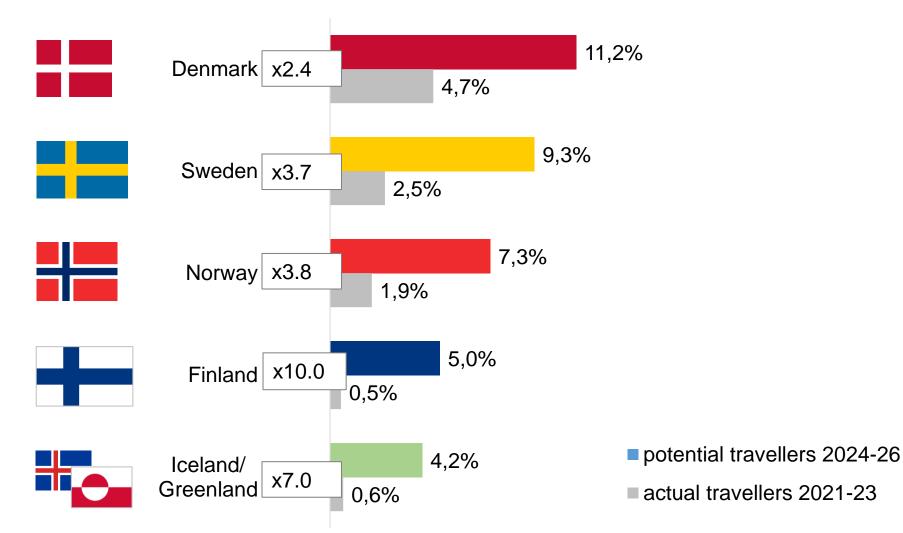
"In which of these countries have you spent a holiday during the last three years (that is 2021, 2022 or 2023)?"

"Are you <u>almost definitely planning</u> to go on a holiday to one of these countries in the next three years? (2024-2026) And which of these countries would you <u>generally consider</u> as a holiday destination in the next three years?"; Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024



Interest to travel to FINLAND: Share of actual and potential guests compared with competitors in Northern Europe





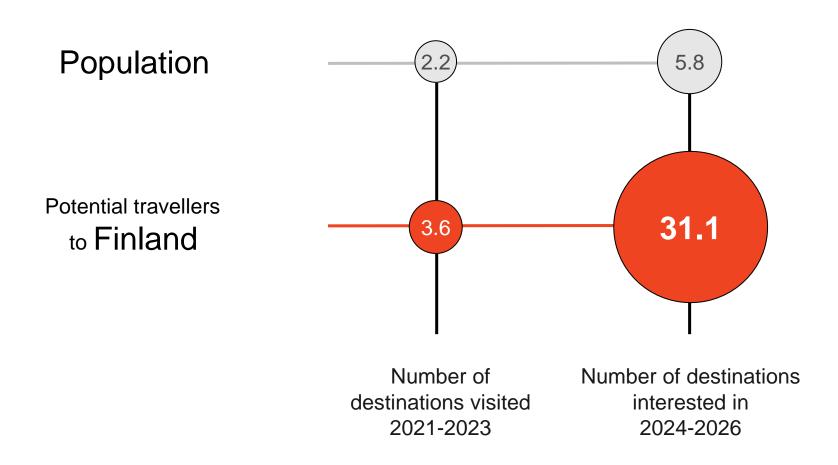
- Compared with its competitors in the North, Finland comes fourth in interest, after Denmark, Sweden and Norway.
- Regarding the ratio of potential vs. actual guests, the rule is: The "smaller" the destination, the bigger this factor.
- » Denmark's potential is 2.4x bigger than its actual market share.
- The potentials of Sweden and Norway are almost 4x higher than their actual market shares.
- The potentials of Finland and Iceland/Greenland are respectively 10x higher and 7x higher than their actual market shares.



"In which of these countries have you spent a holiday during the last three years (that is 2021, 2022 or 2023)?"

"Are you <u>almost definitely planning</u> to go on a holiday to one of these countries in the next three years? (2024-2026) And which of these countries would you <u>generally consider</u> as a holiday destination in the next three years?" Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024

Competition for FINLAND: Potential guests to Finland have also many, many other travel options in mind





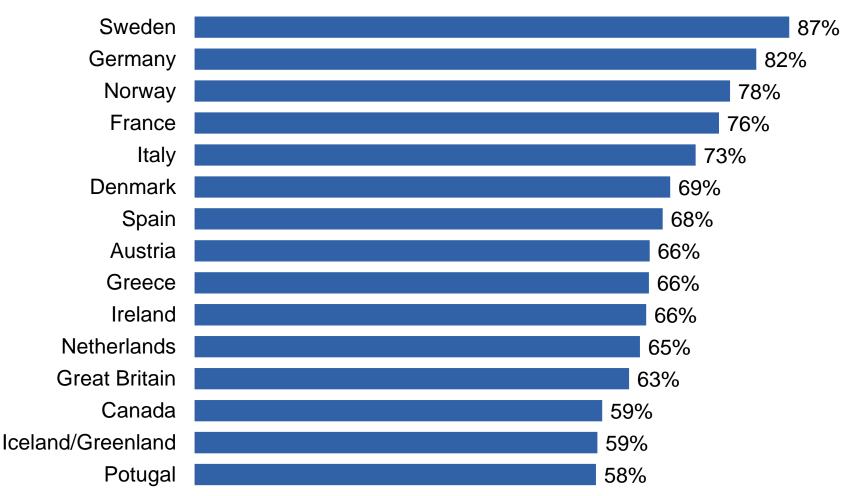
- The average person living in Germany has been to an average of 2.2 holiday destinations in the last 3 years and is interested to visit 5.8 holiday destinations in the next 3 years (out of a set of 59 international destinations).
- » Potential guests to Finland have been to 3.6 destinations and are interested in 31.1 (!)
- This clearly shows the very fierce competition, that Finland is facing on the German market.
- » Finland has made it into the consideration set of these persons, but has to compete against 30 other destinations!



Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024

Competition for FINLAND: Potential guests to Finland have many alternative destinations on their minds

People, interested to go to Finland 2024-2026 for a holiday also would go to ...



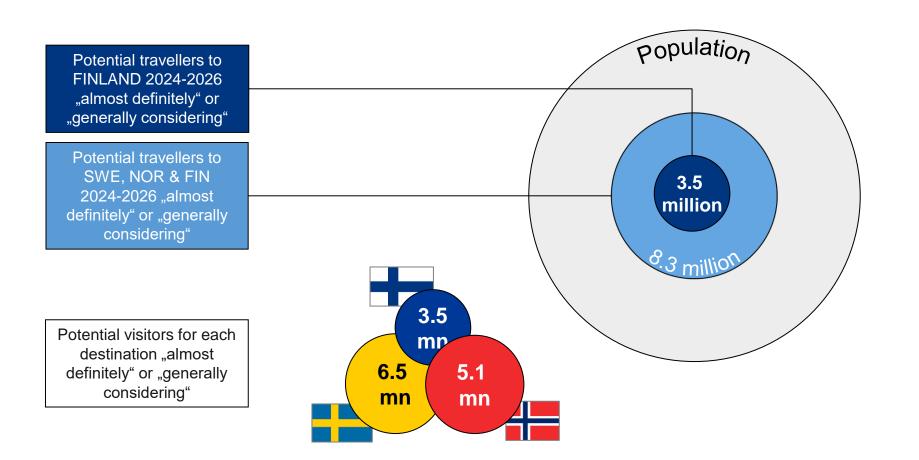
Basis: Persons interested to travel to Finland 2024-2026 ("almost definitely planning" or "generally considering") in German-speaking population 14+ years in Germany; Set of 45 destinations abroad. Source: Reiseanalyse 2024



- » As described earlier, 3.5 million Germans are "almost definitely planning" or "generally considering" a holiday in Finland 2024-2026.
- » 87% of these persons also would like to visit Sweden in the same time, 82% Germany, 78% Norway.
- The high ranks of France, Italy, Denmark, Spain, Austria, Greece, etc. show that Finland is in competition with destinations around the globe. Nevertheless, some of Finland's main competitors are its "neighbours" in Scandinavia.
- This list again highlights the fierce competitive situation of Finland on the German market.



Competition for FINLAND: Volumes of potential guests for Finland, Norway and Sweden





- » As described earlier, the total volume of persons in Germany who are "almost definitely planning" or "generally considering" a holiday in Finland 2024-2026 is equal to 3.5 million.
- The volume of potential guests to Norway is equal to 5.1 million, the volume of potential guests to Sweden, 6.5 million.
- The combined volume of potential guests to FIN, NOR & SWE is 8.3 million. This indicates once more that there must be a significant amount of persons who are interested to travel to more than one of the three destinations at the same time.



"Are you almost definitely planning to go on a holiday to one of these countries in the next three years? (2024-2026) And which of these countries would you generally consider as a holiday destination in the next three years?", Set of 46 destinations worldwide; Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024

Competition for FINLAND: Overlapping of the potential guests for FIN, NOR & SWE

%

31

13

5

1

29

16

5

million

2.6

1.1

0.4

0.1

2.4

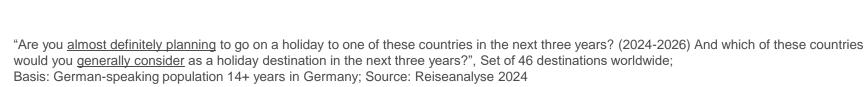
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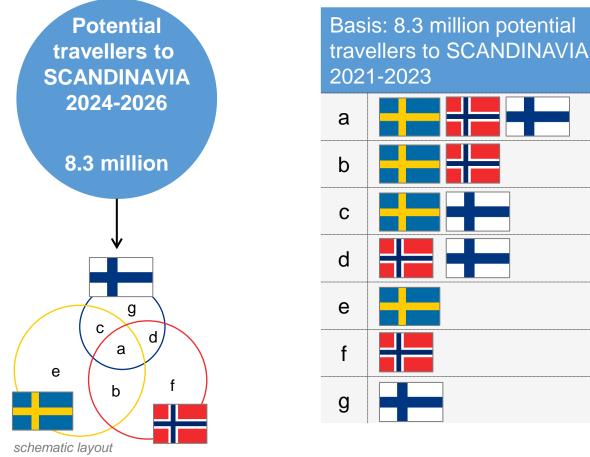
0.4



- Here we can see in detail the overlapping of the potential guests for the three Scandinavian destinations.
- The biggest group (a) is interested to travel to all three destinations (31%).
- > 13% of the potential travellers to Scandinavia are interested in Sweden and Norway (b).
- » 29% are interested in Sweden only (e) and 16% in Norway only (f)
- 1-5% are interested in Finland only (g) or Finland with either Sweden (c) or Norway (d).







2. Image of Finland as a holiday destination

Destination Image: Share of the German population with an image of the destination

96

96

95

96

93

92

89

93

Out of 100

... % had

respondents

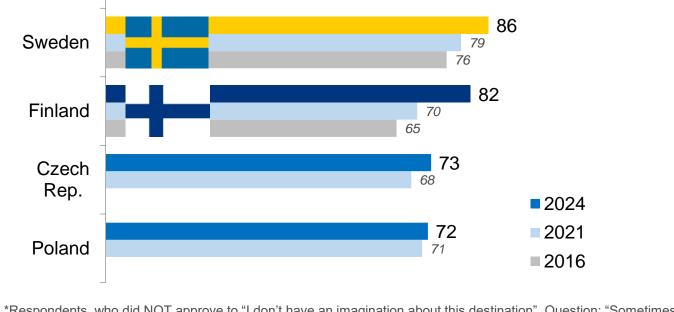
an image of

the destination*



- The first important conclusion that we can draw from the image question is the share of Germans who are aware of the holiday destination in question, meaning that they have something in mind about that destination at all.
- There are 82% of the Germans who have an image of Finland as a holiday destination. This is less compared with Sweden (86%)
- » But compared to 2021 and 2016, the awareness of Finland has grown significantly and the gap between Finland and Sweden has been closing.





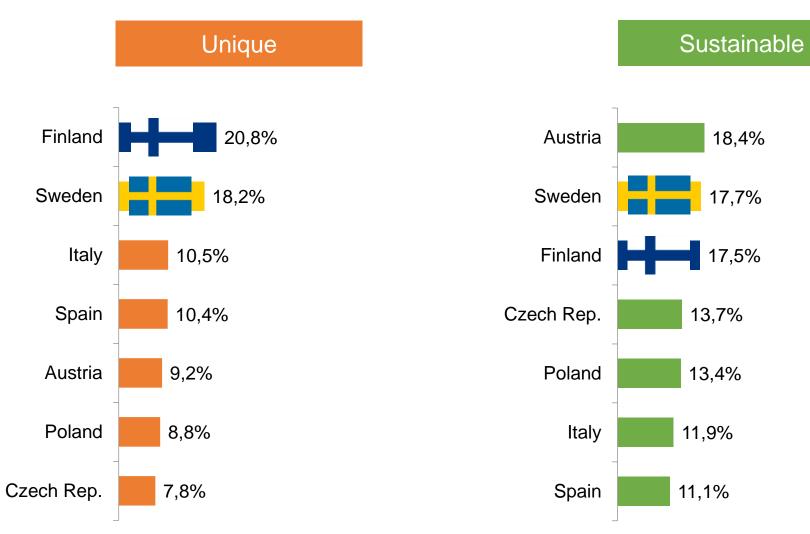
Italy

Austria

Spain

*Respondents, who did NOT approve to "I don't have an imagination about this destination". Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to ...?" Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2016, 2021 and 2024

Destination Image: Ranking of destinations <u>abroad</u> regarding the image criteria "unique" and "sustainable" destination



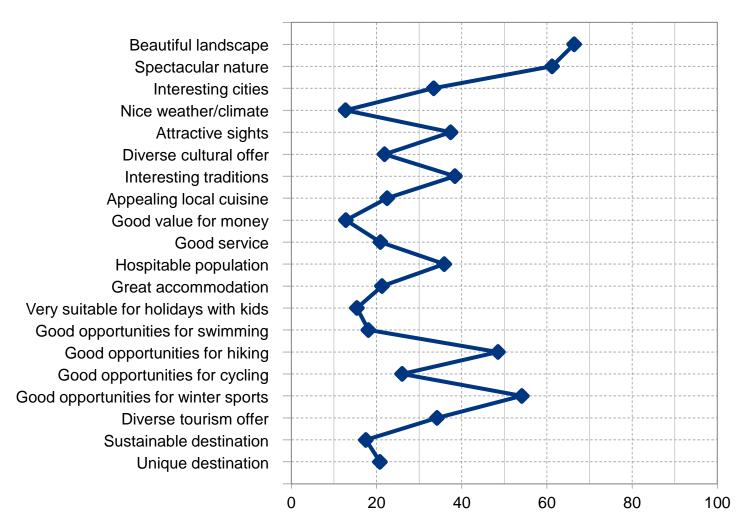


- This figures show the ranking of the countries in the image question regarding the image aspects "unique" and "sustainable".
- » Of all the countries in the questionnaire, Finland is perceived as the most unique holiday destination.
- Finland is in third place as a sustainable holiday destination after Austria and Sweden, all three with very similar figures of around 18% of the population attributing sustainability as main image characteristic of the destination.

Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to ...?" Basis: German-speaking population 14+ years in Germany with an imagination of the respective destination; Source: Reiseanalyse 2024



Image of Finland: Destination profile Finland in the German population





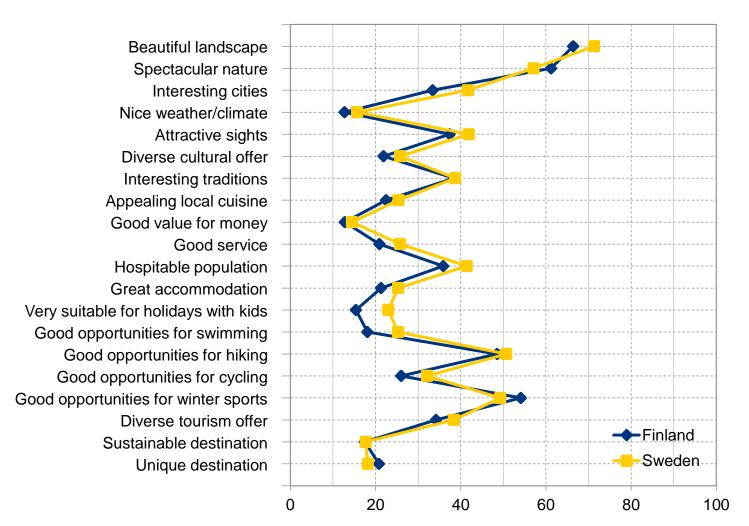
- The most characteristic image items of Finland as a holiday destination are: Beautiful landscape (66%); Spectacular nature (61%); Good opportunities for winter sports (54%); Good hiking (49%); Interesting traditions (38%).
- » Least characteristic are: Nice weather/climate (13%); Good value for money (13%); Very suitable for holidays with kids (15%).

Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to Finland?"

Basis: German-speaking population 14+ years in Germany with an imagination of Finland; in % Source: Reiseanalyse 2024



Image of Finland: Comparison of the images of Finland and Sweden in the German population





- The holiday images of Finland and Sweden are very similar.
- Finland is "leading" regarding the aspects of Spectacular nature, Unique destination, Good opportunities for winter sports.
- » Sweden is "leading" regarding all other aspects, most notably Suitability for family holidays, Interesting cities and Hiking opportunities.
- This could be taken into account when deciding on which thematic segments Finland should focus on the German market in the future.



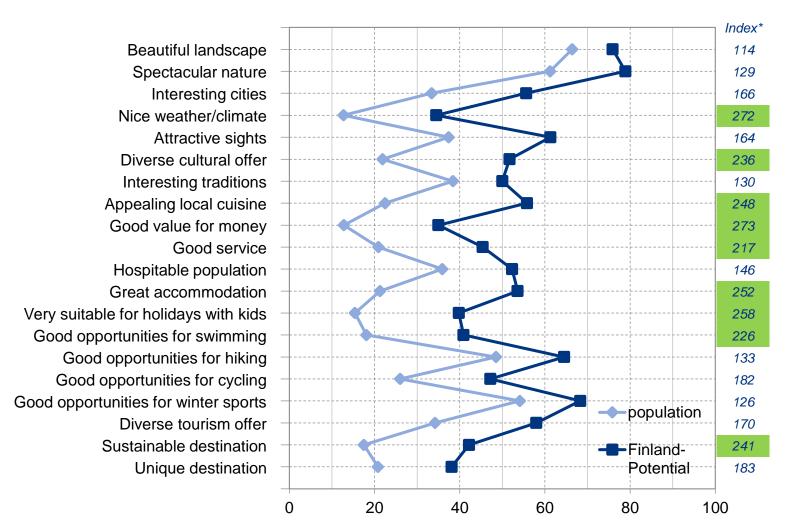
Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to Finland/Sweden?"

Basis: German-speaking population 14+ years in Germany with an imagination of Finland/Sweden; in % Source: Reiseanalyse 2024

	nages of Finland and other destinations	seAnal	yse
	10 20 30 40 50 60 70 80	90 Ø All 18 destinations	FI
Beautiful landscape		64 %	66 %
Spectacular nature		32 %	61 %
Interesting cities	• • • • • • • • • • • • •	47 %	33 %
Nice weather/climate		26 %	13 %
Attractive sights		46 %	37 %
Diverse cultural offer	Image: Second se	31 %	22 %
Interesting traditions	••••••••••••••••••••••••••••••••••••••	ions 38 %	38 %
Appealing local cuisine		45 %	23 %
Good value for money		32 %	13 %
Good service		30 %	21 %
Hospitable population		43 %	36 %
Great accommodation		26 %	21 %
Very suitable for holidays with kids		30 %	15 %
Good opportunities for swimming		31 %	18 %
Good opportunities for hiking	• • • • • • • • • • • •	54 %	49 %
Good opportunities for cycling		36 %	26 %
Good opportunities for winter sports		31 %	54 %
Diverse tourism offer		40 %	34 %
Sustainable destination		18 %	18 %
Unique destination	Question: see page 13 Basis: German-speaking population aged 14+ with an imagination of travel destination, in %	10 %	21 %

Source: Reiseanalyse 2024

Image of Finland: Finland image of <u>potential guests to</u> <u>Finland</u> compared to the German population



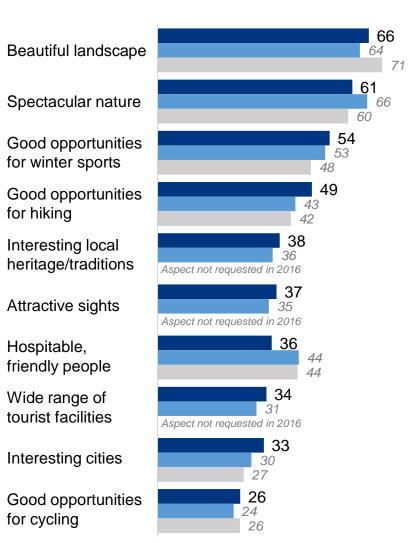


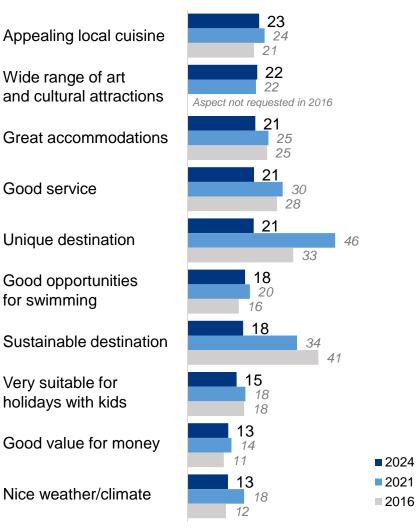
- » Comparing the image profiles of the potential guests to Finland with all respondents, one can observe that the figures of the potential guests are much higher than in the population – the index measures how much higher in relative terms.
- The aspects marked in green are sticking out. Here the image is much stronger with the Finland-Potential than with the population. This could be a sign for "unknown strength" of Finland as a holiday destination, that might be considered to be pushed by marketing.



Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to Finland?" * Index = relative comparison of the figures of the Finland-Potential and the population Basis: German-speaking population 14+ years in Germany with an imagination of Finland; with an imagination and interest to visit Finland; in % Source: Reiseanalyse 2024

Image of Finland: Changes 2016 \rightarrow 2021 \rightarrow 2024 in the <u>German population</u> with an imagination of Finland







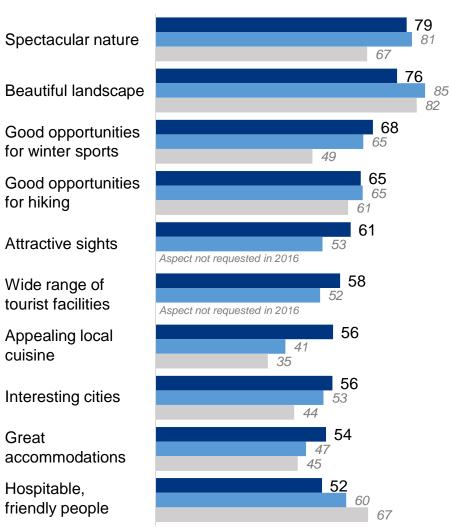
- This figure shows how the image aspects have changed over the years form 2016 to 2024 with the German population.
- Since 2016, the aspects "Beautiful Landscape" and "Spectacular nature" have been the top two characteristics that apply to Finland.
- Some of the characteristic items have decreased in the recent years. In particular "Unique destination", "sustainable destination" and "hospitable, friendly people".

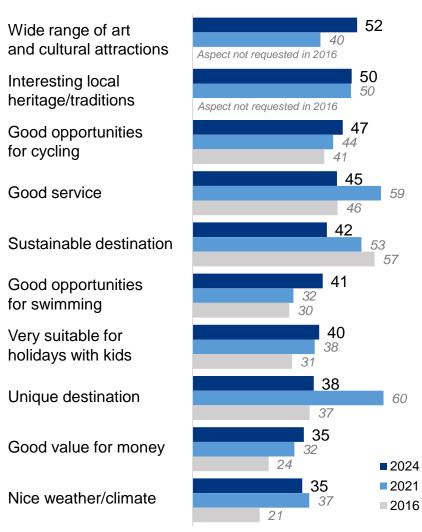


Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to Finland?" Basis: German-speaking population 14+ years in Germany with an imagination of Finland. Source: Reiseanalyse 2016, 2021 and 2024

Image of Finland: Changes 2016 \rightarrow 2021 \rightarrow 2024 with the potential guests of Finland







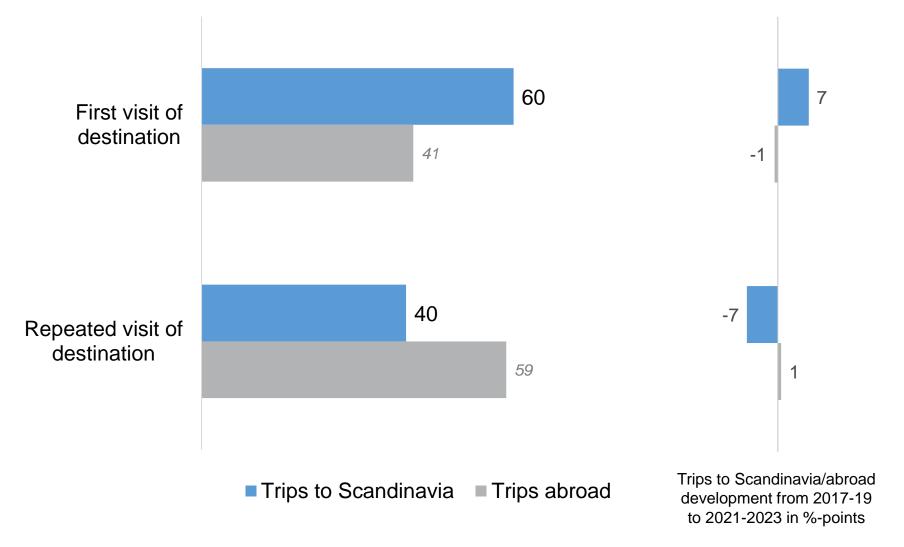
This figure shows how the image aspects have changed over the years form 2016 to 2024 with potential guests of Finland.

- » Compared to 2016, it is noticeable that there has been an increase in the majority of all aspects.
- Only the aspects "beautiful landscape", "hospitable, friendly people" and "sustainable destination" experienced a decline.
- » It is interesting to note that the aspects "good service" and "unique destination" achieved a significantly higher value in 2021 than in 2016 and 2024.



Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to Finland?" Basis: German-speaking population 14+ years in Germany with an imagination and interest of travelling to Finland. Source: Reiseanalyse 2016, 2021 and 2024

3. Holiday trips to Scandinavia: Travel behaviour Holiday trips 5+ days to Scandinavia: First time at destination? 60% newcomers, 40% repeating guests





- » 60% of all holiday trips to Scandinavia are first time visits to the destination.
- » This share is much higher than with all holiday trips abroad (41%).
- » It has increased by 7%-points during the last years.
- This is an important information for tourism marketers as it shows the important of addressing the new guests with relevant information about the destination.

Visit Finland

Trips to Scandinavia = Holiday trips (5+ days) to Sweden, Norway or Finland; in % Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024

Holiday trips 5+ days to Scandinavia: <u>Month of departure</u> Most trips during summer; comparatively high seasonality

30

25

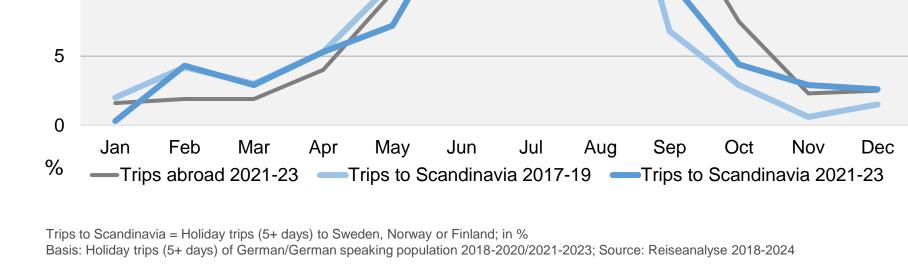
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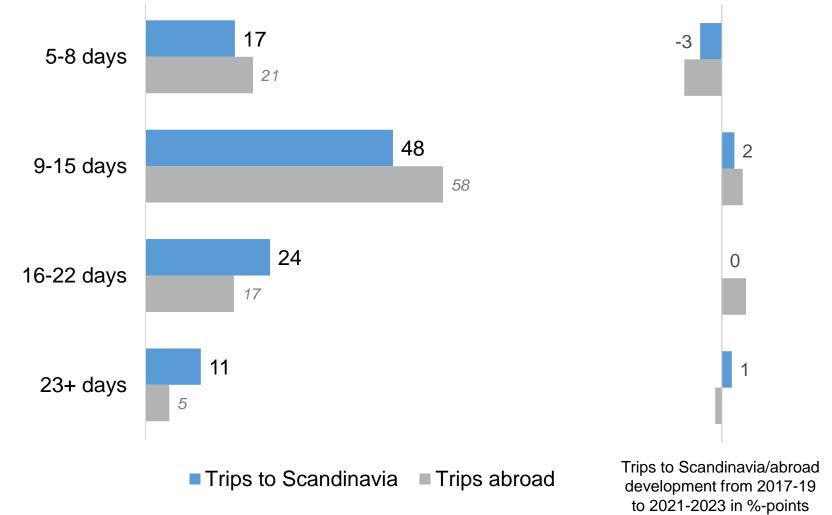
- Holiday trips to Scandinavia are very concentrated in a brief summer season: 26% of all holiday trips to Scandinavia start in July, 18% in August; 16% start in June, 11% in September.
- » Each other month has a share equal to or below 7%.
- The seasonality of all holiday trips abroad also peaks in August, but the summer is less dominant over the other seasons.





Holiday trips 5+ days to Scandinavia: <u>Duration</u> – On average a holiday trip to Scandinavia lasts more than 14 days





The majority of holiday trips to Scandinavia last two weeks (48%). This is 10%-pt. less than for all holiday trips abroad (58%).

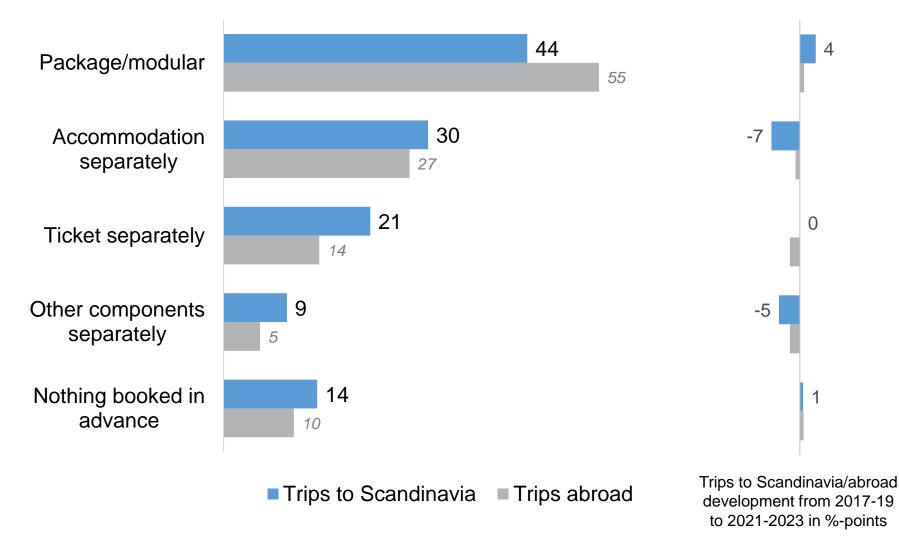
- » 17% of all holiday trips to Scandinavia last around one week, 35% last longer than two weeks.
- In recent years, the number of holidays to Scandinavia lasting only around one week has decreased.
- The average duration of holiday trips to Scandinavia is 15.5 days, an increase of 0.6 days in the last years.



Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024

Holiday trips 5+ days to Scandinavia: Organisation/Booking In front are package and separate accommodation bookings





- » With 14% the share of "nothing booked in advance" is quite high, probably due to the high share of the camping segment.
- » Compared to all trips abroad the share of package holidays is lower, the share of individual bookings higher.

Trips to Scandinavia = Holiday trips (5+ days) to Sweden, Norway or Finland; in % Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024

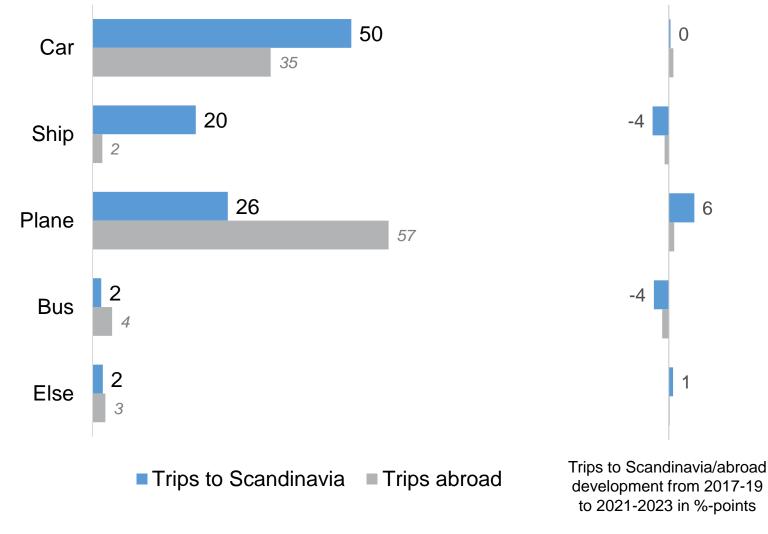
26

^{» 44%} of all holiday trips to Scandinavia were organised as package tours, followed by 30% of the trips with separate accommodation bookings.

Holiday trips 5+ days to Scandinavia: <u>Means of transport</u> the car is most important, relevance of the ship is striking

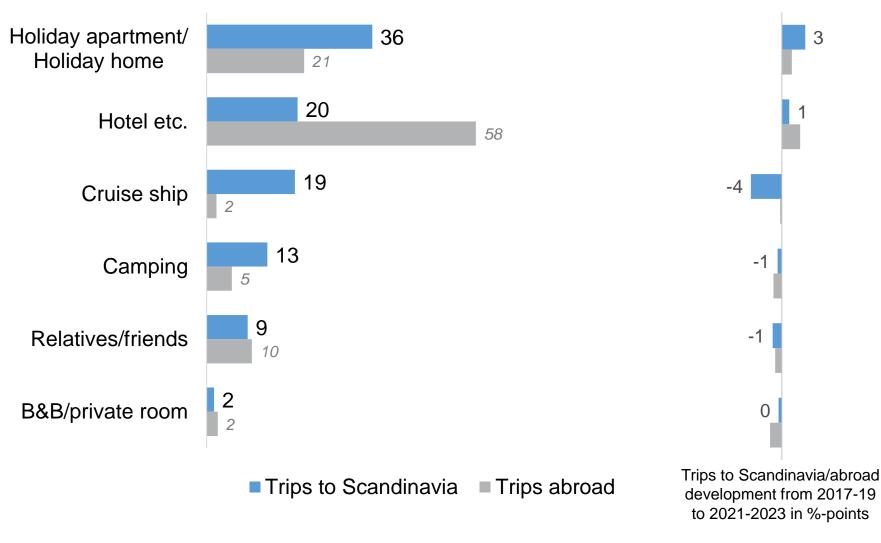


- » 50% of all holiday trips to Scandinavia were made by car/caravaning, 20% by ship and 26% by plane.
- » Compared to all holiday trips abroad the significance of the ship as a means of transport is really striking.
- The trends of the last years show a increase of plane travel and an decrease for travel by ship and bus.





Holiday trips 5+ days to Scandinavia: <u>Accommodation</u> Holiday apartment/home in front of cruise ship and hotel





- The holiday home/apartment is the most important accommodation, accounting for 36% of all holiday trips to Scandinavia.
- » Hotels, by far the dominating form of accommodation of all holiday trips abroad only play a smaller role in Scandinavia (20% of all trips there).
- » Cruise with 19% and Camping with 13% follow.
- The last years have seen increases of the holiday homes and decreases for cruise.



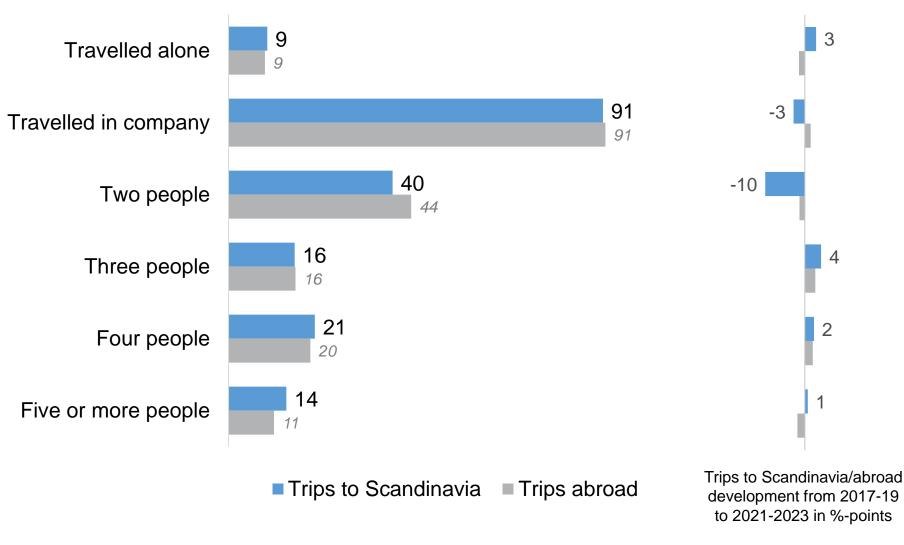
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Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024

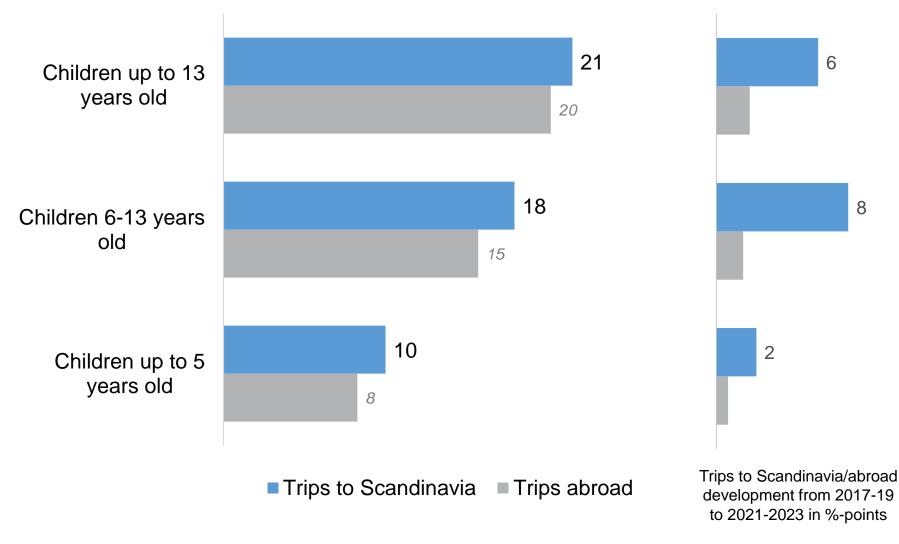
Holiday trips 5+ days to Scandinavia: <u>Number of people</u> <u>travelling</u> – Almost always in company, most often couples



- » On the vast majority of holiday trips to Scandinavia people are travelling in company.
- » Compared to all holiday trips abroad, the average party size travelling to Scandinavia is slightly larger (3.2 persons vs. 3.0).
- » During the last years, the shares of party sizes of two people decreased, party sizes of three and four people have increased.



Trips to Scandinavia = Holiday trips (5+ days) to Sweden, Norway or Finland; in % Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024 Holiday trips 5+ days to Scandinavia: Children en-route 21% of all trips with children up to 13 years old





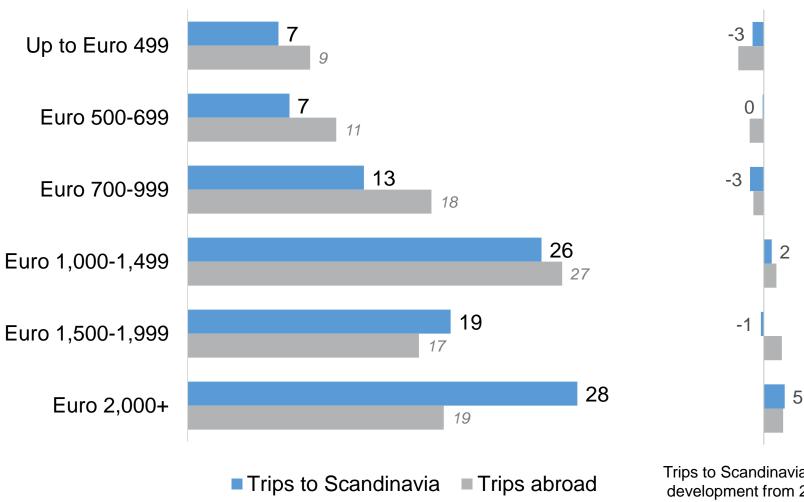
- On 21% of all holiday trips to Scandinavia people travelled with children up to 13 years; 18% with 6-13 years old and 10% with children up to 5 years old.
- » This is more than with all holiday trips abroad.
- » All values have risen by 2-8%points compared to the last few years.

Visit Finland

Trips to Scandinavia = Holiday trips (5+ days) to Sweden, Norway or Finland; in %

Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024

Holiday trips 5+ days to Scandinavia: <u>Travel expenditure</u>* per person and trip. Dominance of quite high expenditure





- » 73% of all holiday trips to Scandinavia have a holiday spending of more than 1,000 EUR per trip and person (total expenditure including transport and all spending at destination).
- » Expenditure for holiday trips to Scandinavia increased by 45% in the last years (2021 to 2024) from an average 1,260 EUR to 1,833 EUR.
- In the same time expenditure for all holiday trips abroad increased by 50% from 892 EUR to 1,337 EUR.

Trips to Scandinavia/abroad development from 2017-19 to 2021-2023 in %-points



* "total" travel expenditure: Transport, accommodation, food & beverages, associated cost

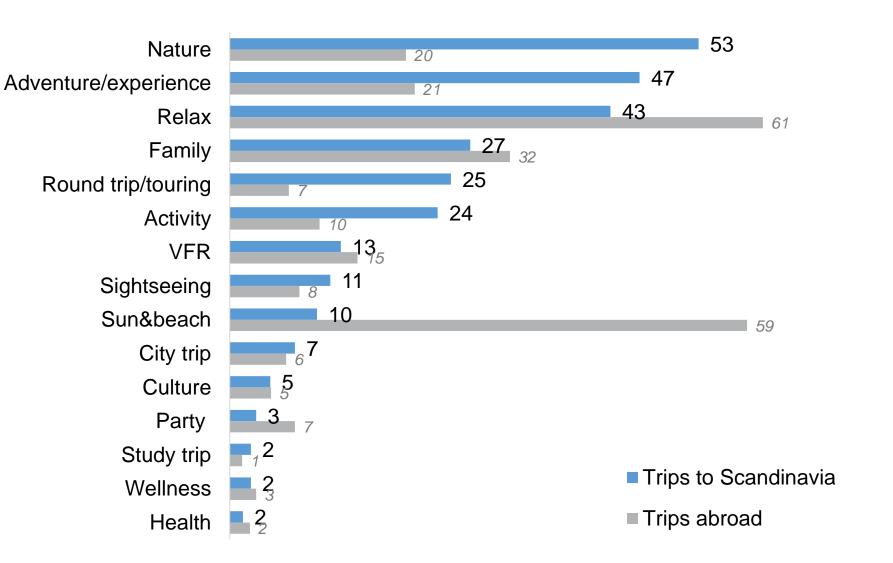
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Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024

Holiday trips 5+ days to Scandinavia: Type of trips Nature, experience, and relaxing



- Most important is nature holiday with a share of than 53% of all holiday trips to Scandinavia.
- » It is followed by adventure/ experience holidays (German: "Erlebnisurlaub") (47%) relax (43%) and, at a slight distance, family holidays (27%), touring (25%) and activity holidays (24%).
- » Nature, "Erlebnis", touring and activity holidays are much more important for Scandinavia than for all trips abroad.

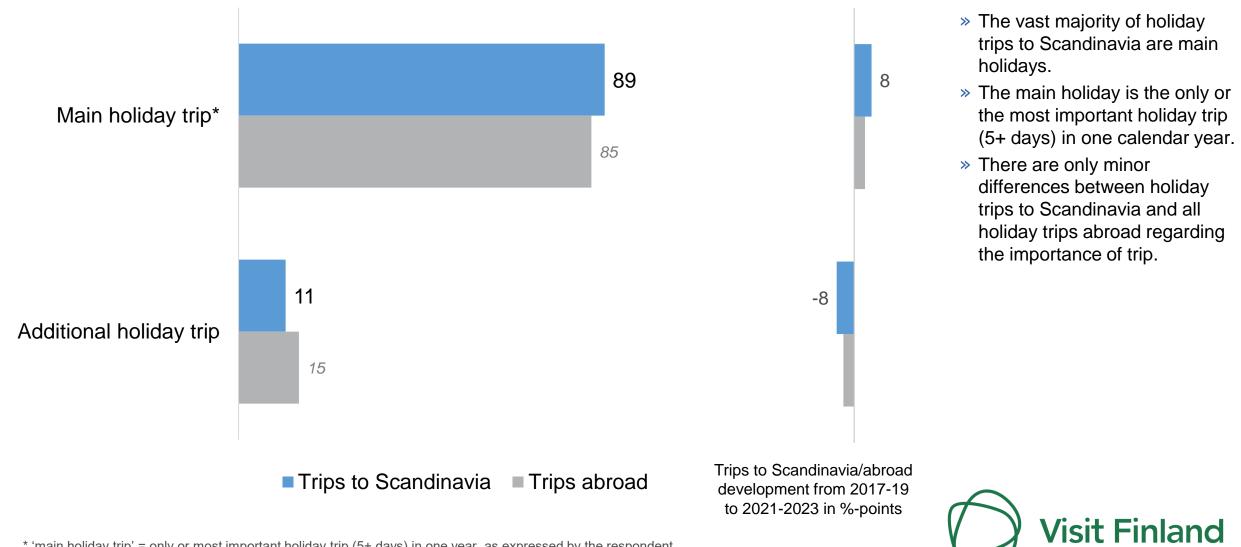




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Holiday trips 5+ days to Scandinavia: Importance of trip 89% are main holidays*





* 'main holiday trip' = only or most important holiday trip (5+ days) in one year, as expressed by the respondent.

Trips to Scandinavia = Holiday trips (5+ days) to Sweden, Norway or Finland; in %

Basis: Holiday trips (5+ days) of German/German speaking population 2018-2020/2021-2023; Source: Reiseanalyse 2018-2024

Holiday trips 5+ days to Scandinavia: Higher importance of sustainability compared to all trips abroad



» In 7% of the holiday trips to

been the decisive factor in

equivalent offers.

trip.

deciding between otherwise

» With a further 22% of the trips

was among other things an

to Scandinavia, sustainability

aspect in the decision for this

» Both figures are clearly above

the level of all trips abroad.

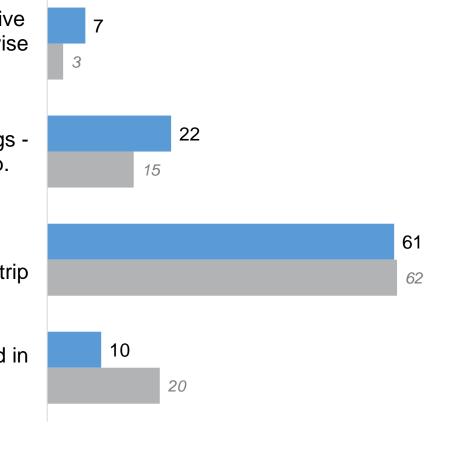
Scandinavia, sustainability has

Sustainability has been the decisive factor in deciding between otherwise equivalent offers

Sustainability was - among other things - an aspect in the decision for this trip.

Sustainability aspects had no significance in the decision for this trip

I am generally not interested in sustainable travel



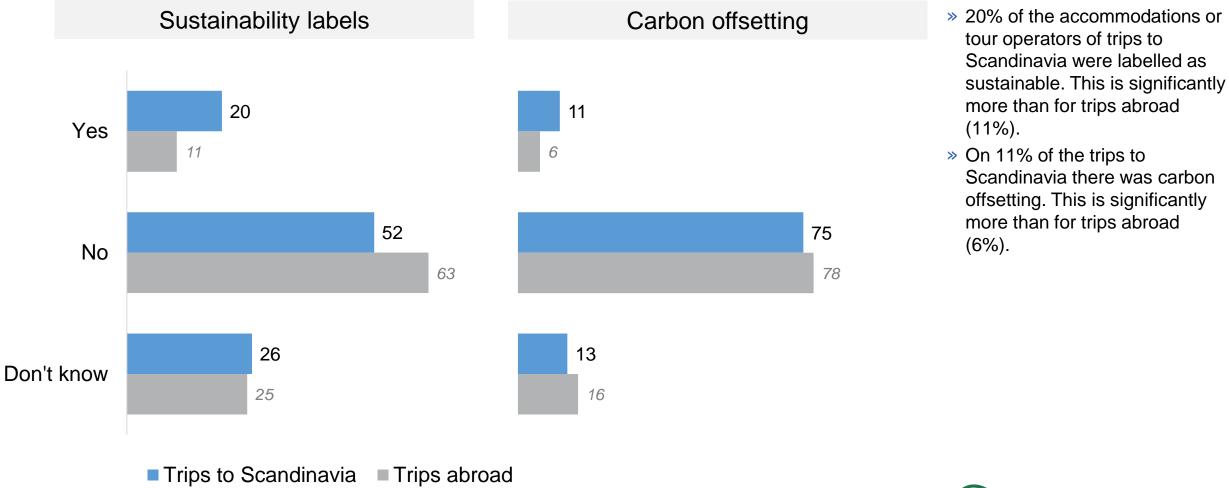
Trips to Scandinavia

Trips abroad

Visit Finland

Sustainability labels and carbon offsetting: More labels and more carbon offsetting than with all trips abroad

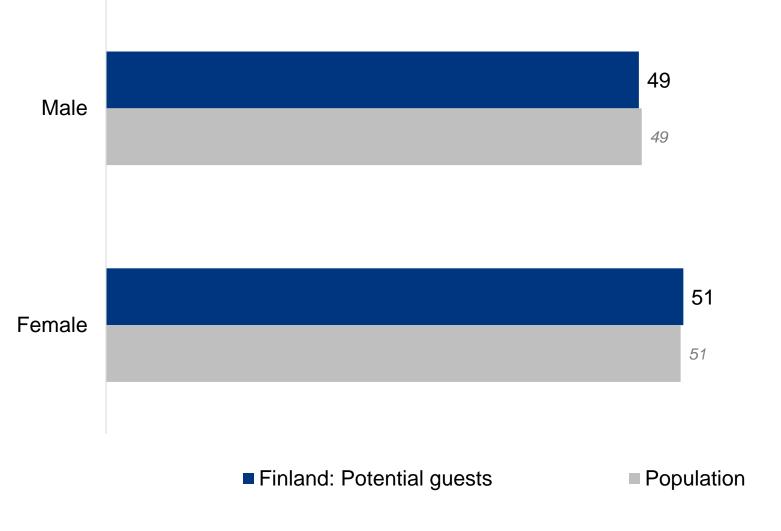




35

4. Potential guests to Finland: Socio-demography

Potential guests to Finland 2024-2026: <u>Sex</u> Slightly more men than women



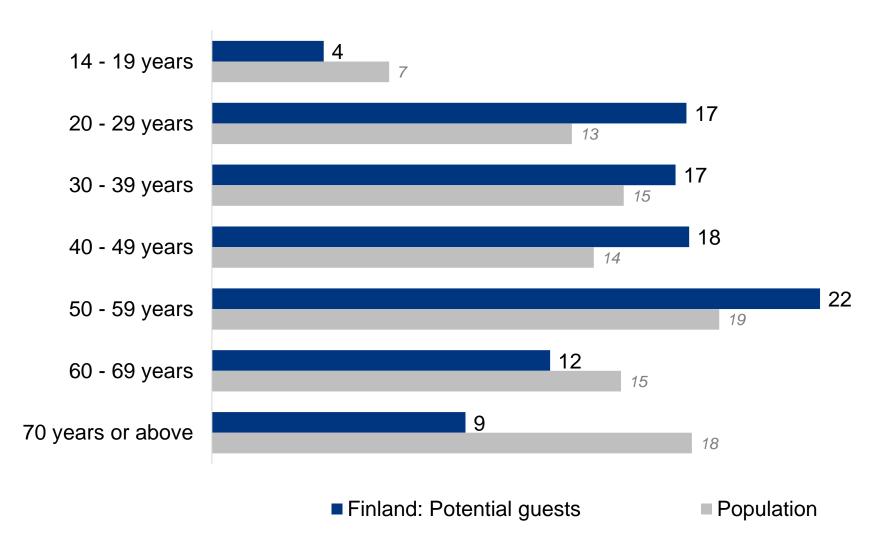


» Within the potential guests to Finland there are just slightly more women (51%) than men (49%).

"Finland: Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024

Visit Finland

Potential guests to Finland 2024-2026: <u>Age</u> Younger than actual guests and than the German average





- » 21% of the potential guests to Finland are below 30 years old, 35% are 30-49 years old, 34% are 50-69 years old and 9% 70+ years.
- » Compared to the population, the age groups 20-59 are sticking out.

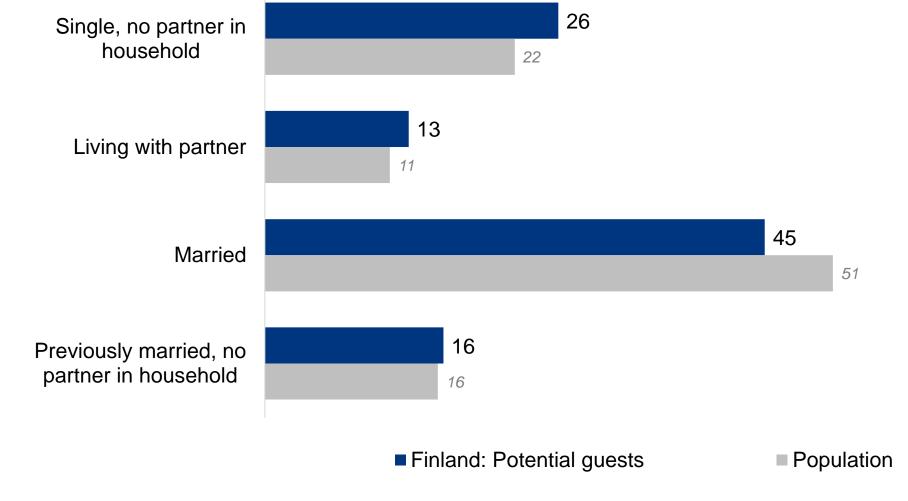
Visit Finland

"Finland: Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024

Potential guests to Finland 2024-2026: <u>Family status</u> Lots of married people with a partner in household



- > 58% of the potential guests to Finland are married or living together with their partner. The remaining part of the population is living without partner.
- » Compared with the population, we find more "singles", not living with together with a partner.





"Finland: Potential guests": Respondents who are almost definitely planning or would generally consider to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024

Potential guests to Finland 2024-2026: Children in household 68% have no children in household



» 32% of the potential guests to Finland live with children under yes, 0 to 5 years 18 years in their households; 8 most of them with schoolchildren of 6-13 years and older children of 14-17 years. 15 » The share of potential guests yes, 6 to 13 years with children in their 14 households is quite similar compared with the population. 17 yes, 14 to 17 years 15 68 no children, 0 to 17 years 72 Population Finland: Potential guests

"Finland: Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024

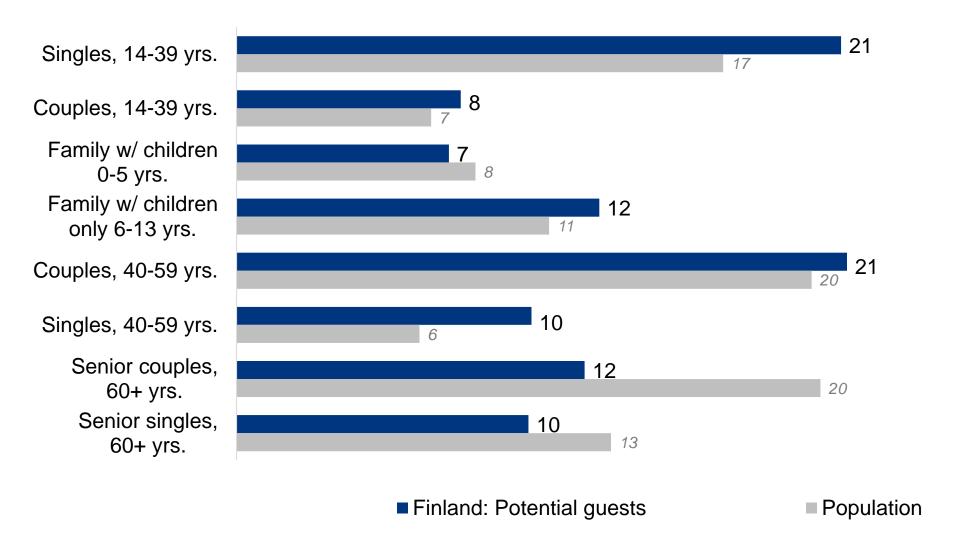
Visit Finland

Potential guests to Finland 2024-2026: <u>Stages of life</u> Young singles and older couples are most important



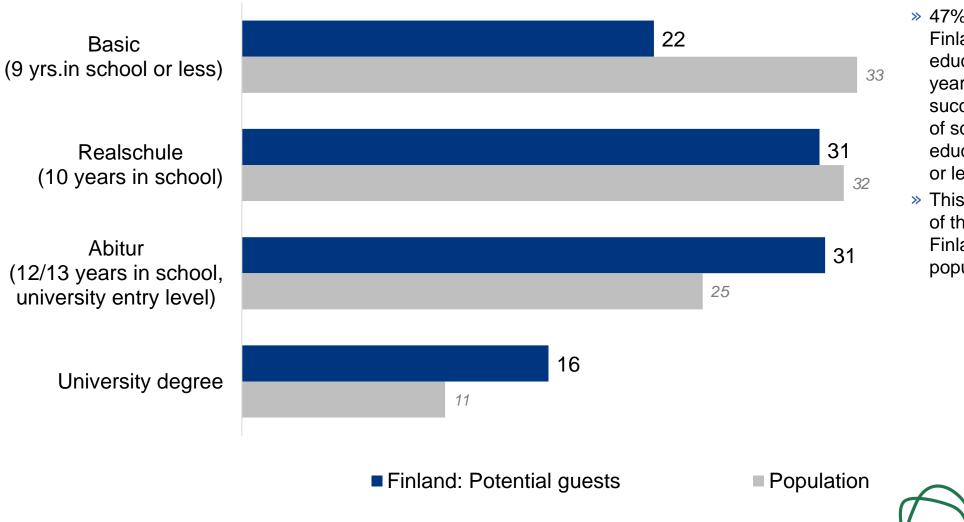
- The stages of life is an aggregated variable, combining age, family status and children in household.
- The biggest segment of potential guests to Finland are the singles without kids below 40 yrs., and couples between 40 and 59 yrs. (both 21%) followed by families with older kids and couples 60+ yrs.

Visit Finland



"Finland: Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024

Potential guests to Finland 2024-2026: Education Education level a high above the German average





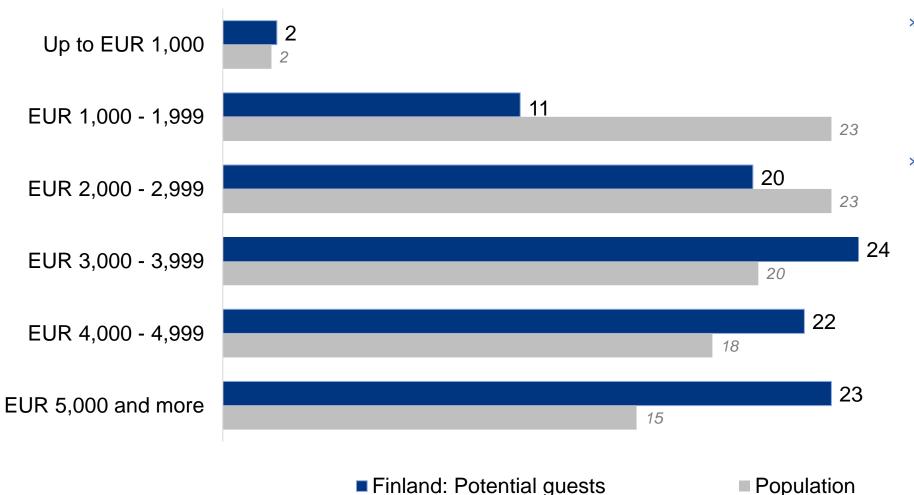
- » 47% of the potential guests to Finland have a higher education of at least 12/13 years at school, 31% have successfully finished 10 years of school, 22% have a basic education of 9 years at school or less.
- This means the education level of the potential guests to Finland is higher than in the population.

Visit Finland

"Finland: Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024

Potential guests to Finland 2024-2026: <u>Household net income</u> A little better off compared with the German population





- » 69% of all potential guests to Finland have an monthly household net income of 3,000+ EUR, 20% an income of 2,000-2,999 EUR, 13% an income of up to 1,999 EUR.
- The share of persons earning 5,000+ EUR is significantly higher among the potential guests to Finland (23%) than in the population (15%).

Visit Finland

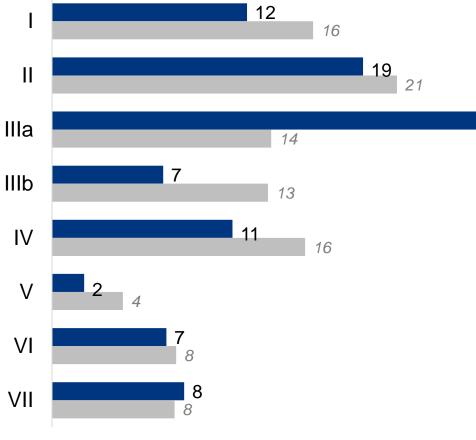
"Finland: Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2024; Source: Reiseanalyse 2024

Potential guests to Finland 2024-2026: <u>Residency</u> Most are living in the North and West of Germany



33





- > 31% of the potential guests to Finland are from the North-West (Nielsen I and II)
- » 33% from Hesse, Rhineland Palatinate, Saarland
- » 21% are from the East
- » 14% from the South
- » Compared with the population, we find more potential guests to Finland living in the West of Germany.

Finland: Potential guests



"Finland: Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; in %; Basis: German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024

5. Thematic motivation and interests of potential guests to Finland

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Potential guest to Finland: General holiday motivation Get away from daily routine, recuperate and relaxation



<i>Very important</i> aspects when on holiday	%	Index*	
Get away from daily routine	82	121	
Relaxation, no stress, no pressure	78	120	
Recuperate	78	123	
Fun, amusement, enjoy myself	77	118	
Sun, warmth, good weather	74	112	
Freedom, free time	73	140	
Enjoy nature (beautiful scenery, clean air, clean water)	69	129	
Spend time with people close to me (partner, family, children, friends)	67	122	
Spoil myself, treat myself to something	65	116	
Get completely new impressions, discover something totally different	63	144	
New experiences, diversion from the ordinary, do a lot of different things	63	153	
Rest, do nothing, be lazy	61	124	
Travel around, be on the move	61	151	
Get to know other countries, see the world	59	172	
Healthy climate	57	153	2

<i>Very important</i> aspects when on holiday	%	Index*
Share experiences, do something with nice people	54	148
Do something for my appearance, get a tan, get a nice, healthy glow	48	128
Meet new people	48	175
Do something for my health	47	148
Do something cultural and educational	45	200
Be entertained	45	159
Gentle sports or games/fitness	45	153
Revisit an area, relive memories of a place	44	124
Meet the locals	42	158
Escape from pollution	40	179
Adventure, take risks, do something extraordinary	35	231
Flirt, holiday romance, sex/erotic experience	25	222
Play with the children, spend time with them	22	114
Sports	16	189

- » For potential guests to Finland, the most important general motives to go on a holiday are to get away from daily routine, relaxation, recuperate, fun and enjoyment, freedom and enjoying nature.
- » Nature is very important for 69% of the potential quests to Finland and above the population average.
- » Compared with the population, the potential guests are much more curious to see the world, to do something cultural, to do something extraordinary, to escape from pollution, adventure, flirt and sports.



* Index (100)= Population average (light green: Index 140-199, dark green: Index 200+)

Basis: "Potential guests": Respondents who are almost definitely planning or would generally consider to go to Finland for a holiday in the next three years; German-speaking population 14+ years in Germany; Source: Reiseanalyse 2022-2024

Potential guest to Finland: <u>General holiday activities</u> Excursions, local food/drinks, shopping

Holiday activities: frequently exercised during last 3 years	%	Index*	1
Trips, excursions	85	118	1
Eating local specialities	82	116	
Window shopping, shopping	77	113	
Swimming in a lake or the sea	72	114	
Visiting natural attractions	62	164	
Rest, relax, catch up on sleep	59	135	
Visiting sites of cultural or historical interest/museums	59	156	
Swimming in a pool	57	116	
Walking tours/hiking	55	175	1
Gentle sports	52	149	

Holiday activities: frequently exercised during last 3 years	%	Index*
Making new friends	51	144
Cycling	34	172
Visiting amusement parks	25	175
Playing with the children	25	118
Used spa facilities	24	205
Visit to a winery/winemaker	15	218
Ride an e-bike	11	175
Downhill skiing/snowboarding	8	181
Cross-country skiing	4	200



- » For potential guests to Finland, the general holiday activities they most frequently engage in are excursions, eating local specialties, shopping and swimming in a lake or the sea.
- » Compared with the population, they are more active, more into nature and culture, into meeting new people and wellness.

10

* Index (100)= Population average (light green: Index 140-199, dark green: Index 200+)

Basis: "Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; German-speaking population 14+ years in Germany 2021-2023; Source: Reiseanalyse 2022-2024



Potential guest to Finland: General interest in types of holiday Showing at the same time opportunities and challenges



Almost definitely planning or generally considering to go next 3 years	%	Index*	
Holiday to rest and relax	80	120	1
Beach holiday	78	119	
Vacation in a holiday apartment	76	150	
Vacation in a holiday home	72	169	
City holiday	66	183	
All-Inclusive-holiday	62	134	
Family holiday	61	138	
Adventure/Experience holiday	60	207	
Nature holiday	57	170	
Visiting family and friends	55	148	
Winter holiday in the warmth	55	208	
Tour	51	259	
Cruise	50	279	
Winter holiday in the snow	50	268	
Spa holiday	47	222	2

Almost definitely planning or generally considering to go next 3 years	%	Index*
Vacation in a holiday camp/holiday park/Center Parc	45	235
Sightseeing holiday	45	249
Activity holiday	43	262
Motor caravan holiday	39	314
Cultural holiday	38	325
Health holiday	37	227
Holiday on a farm	36	286
Club holiday	35	230
Bus/coach tour	31	185
Caravan holiday	30	314
Study trip	30	413
Health spa holiday (with medical treatments)	29	238
Party holiday	28	228
Camping holiday (tent)	26	309

- The highest general interest with potential guests to Finland can be found concerning holiday to relax, sun&beach, vacation in a holiday apartment/home, city trips and all-inclusive holiday.
- The types of holiday high on the index ranking show at the same time <u>opportunities</u> (when the interest is fitting with Finland's tourism offer), e.g. nature, activity, camping, study trip, culture, and <u>challenges</u> (when the interest is NOT fitting with Finland's tourism offer), e.g. sun&beach, all inclusive holidays, winter in the sun).



* Index (100)= Population average (light green: Index 140-199, dark green: Index 200+)

15

Basis: "Potential guests": Respondents who are <u>almost definitely planning</u> or would <u>generally consider</u> to go to Finland for a holiday in the next three years; German-speaking population 14+ years in Germany; Source: Reiseanalyse 2022-2024

Thematic motivation and interests of potential guests to Finland **Summary**





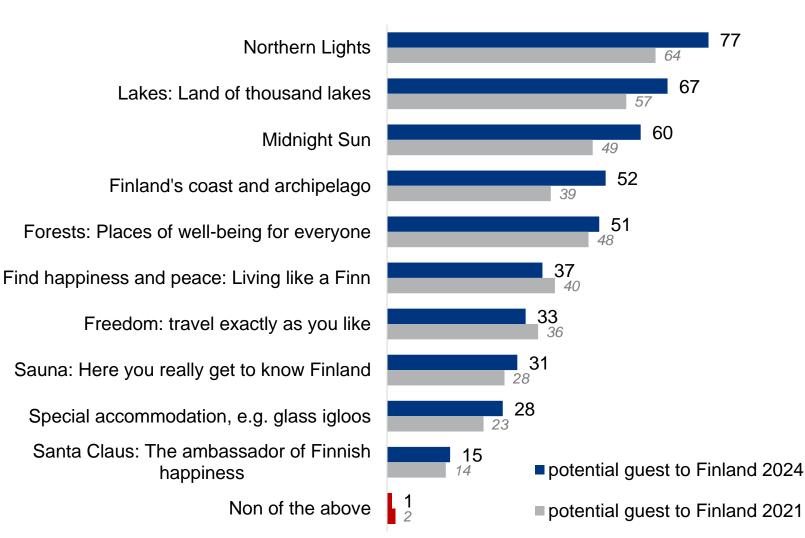
6. Deep-dive 1: Finland perception and plans of potential travellers

Highlights of Finland: Northern Lights, Lakes, Midnight Sun, coast and archipelago



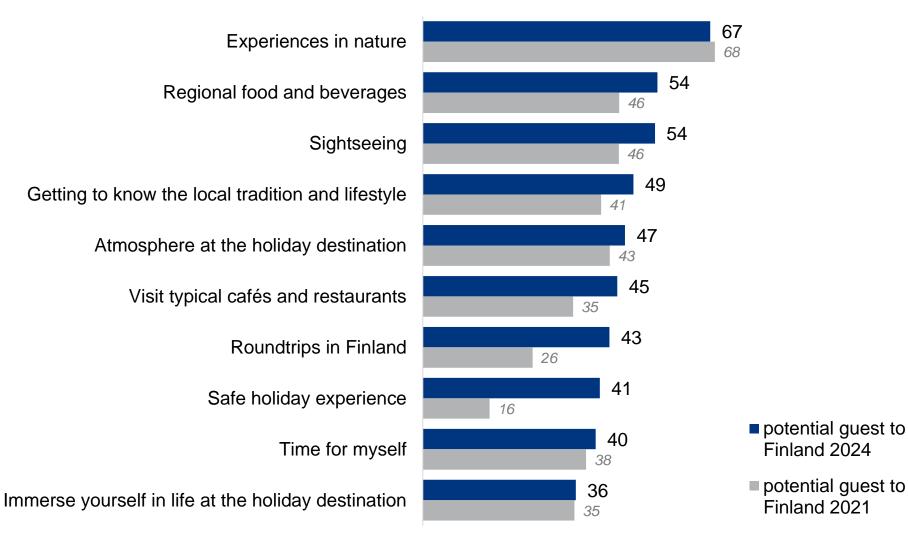
- » Potential guests to Finland think the special highlights of Finland are Northern Lights, Lakes, Midnight Sun and Finland's coast and archipelago.
- » Besides these natural features, also the intangible Finnish happiness and Freedom play a quite important role – they are more important than the Sauna and Santa Claus.
- » Compared to the previous survey in 2021 most aspects have increased, most significantly the Top4.





F2: What do you think are the special highlights of Finland as a holiday destination? Please select all answers that are applicable; in % Basis: Finland Potential 2024 (n= 718); Finland Potential 2021 (n=1,361) Source: Finland Ad-hoc-survey 2024 by FUR/NIT; RA *online* 11/2020

Like to experience in Finland Top 10: Nature, food, sights – but also getting to know the local tradition



F3a: What would you particularly like to experience in Finland during future holiday trips? Please select all that apply; in % Basis: Finland Potential 2024 (n= 718); Finland Potential 2021 (n=1,361) Source: Finland Ad-hoc-survey 2024 by FUR/NIT; RA online 11/2020

- ReiseAnalyse » When asking the potential quest to Finland about what they want to experience on a trip to Finland, we see again the dominance of nature.
- » But after nature, we see a variety of aspects like regional food and beverages, sightseeing or getting to know the local tradition and lifestyle.
- » Compared to the last survey in 2021, roundtrips in Finland and safety have increased most significantly.
- » Please find the ranks 11-20 of this question on the following slide.

Visit Finland

Finland 2024

Finland 2021

Like to experience in Finland Top 11-20: Secondary experiences but nevertheless not unimportant

35

34

33

28

29

31

32

30

28

25

25

24

21

12

11

13

23

22

21

16

Roundtrips in combination with other nordic countries Summer activities (cycling, hiking, canoeing, water sports, etc.)

Holiday home holiday

Exchange with locals

Winter activities (dog sledding, skiing, snowshoeing, ice skating, snowmobiling, etc.)

> Shopping at the market/ directly from the producer/manufacturer

Cultural events Traditional crafts Sustainable holiday offers eiseAnalyse

- » Even in the ranks 11-20 of this question, most aspects are liked by one quarter to one third of the potential guests to Finland.
- » The biggest increases since the last study in 2021 can be found with roundtrips in combination with other Nordic countries and sustainable holiday offers.

potential guest to Finland 2024

potential guest to Finland 2021



F3a: What would you particularly like to experience in Finland during future holiday trips? Please select all that apply; in % Basis: Finland Potential 2024 (n= 718); Finland Potential 2021 (n=1,361) Source: Finland Ad-hoc-survey 2024 by FUR/NIT; RA online 11/2020

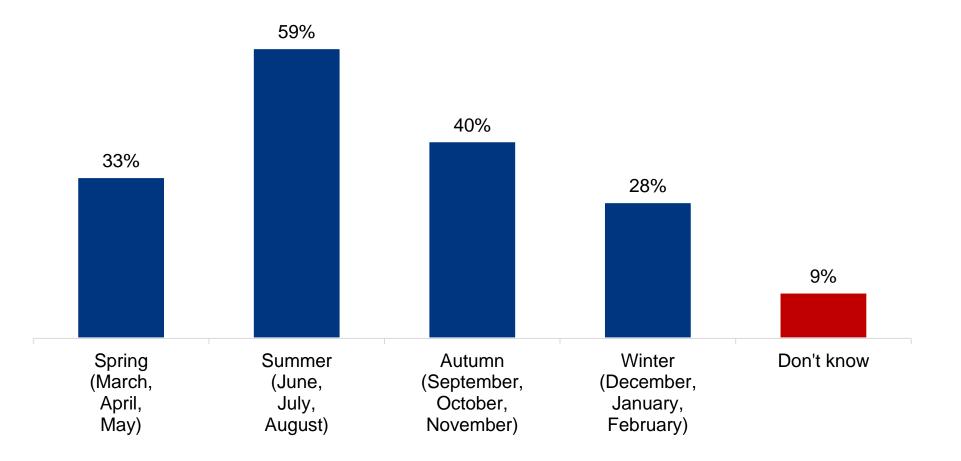
Exchange with the landlord,

tour quide, hotel staff etc.

Preferred season to visit Finland: Almost 60% would like to travel to Finland in summer, 40% in autumn



» 59% of the Finland Potential would like to travel to Finland in summer, 40% in autumn and 33% in spring, 28% would visit Finland in winter.



F4a: At what time of the year would you like to travel to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

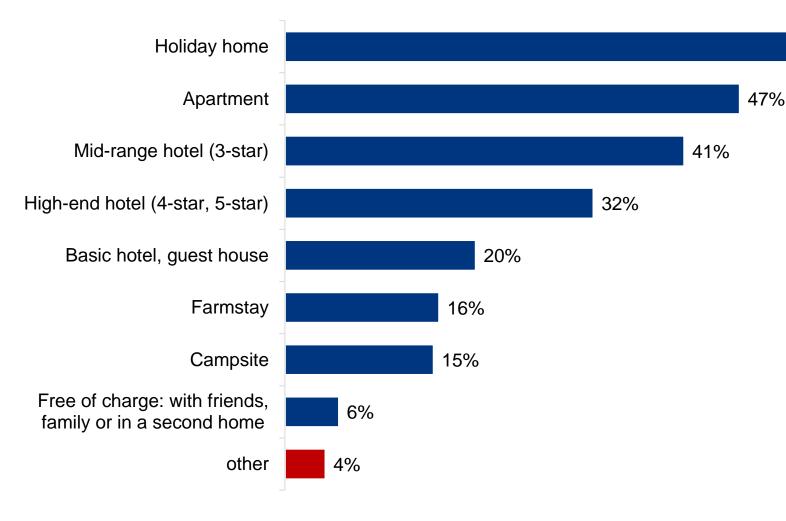


Type of accommodation: More than 50% would choose a holiday home as accommodation for a holiday to Finland



54%

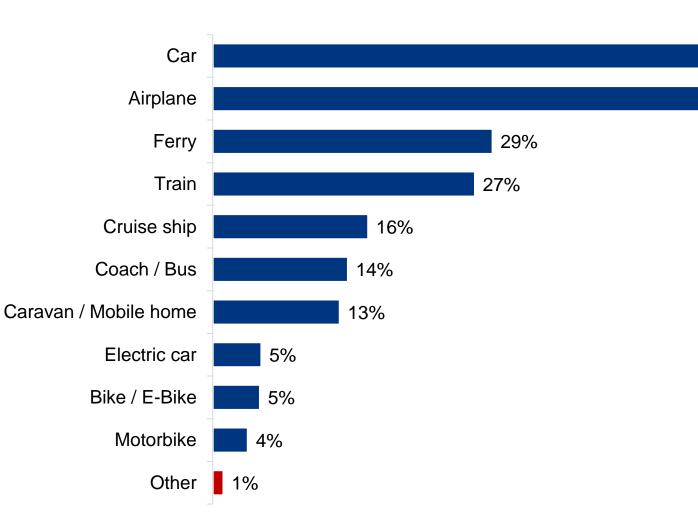
- » 54% of the potential guest to Finland would choose a cottage/holiday home as type of accommodation for a holiday in Finland, followed by apartments (47%) and midrange hotels (41%).
- A campsite is an option for 15% of the potential guests to Finland.



F5a: Which type of accommodation would you probably choose for a holiday to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



Mode of transport: 55% would choose the car, 50% the airplane and around 30% the ferry or train



F6a: Which mode of transport would you probably choose for a holiday to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



Regarding the means of transport, 55% resp. 50% would choose the car or plane as a means of transport for a trip to Finland.

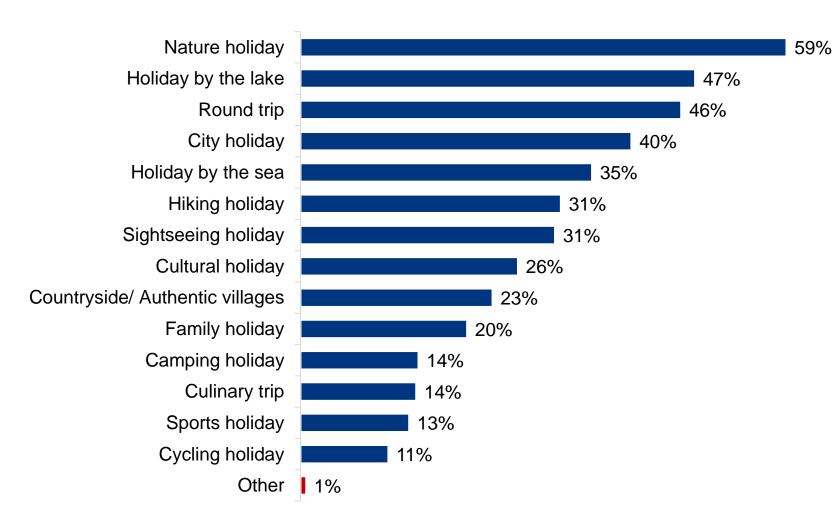
55%

50%

- » 29% would like to choose the ferry and 27% the train.
- » Motorbike, Bike or S-Pedelec as means of transport are only relevant for 4-5% of the Finland Potential.



Type of holiday: Nature holidays, holidays by the lake, round trips and city holidays are of most interest





- Here we show what kind of holidays the potential guests would like to spend in Finland.
- The top three holiday types are: nature holidays, holidays by the lake and round trips.
- Holiday types such as culinary trips, sports holidays or cycling holidays are quite small segments within the potential guests to Finland



F7a: Which type of holiday would you like to spend in Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Nature experience Top 10: For two thirds contemplating nature/landscape is most important when experiencing nature



66%

- The top three most import things when experiencing nature are: contemplating nature/landscape, experiencing natural water landscapes and visiting natural attractions.
- » Please find the ranks 11-20 of this question on the following slide.



Contemplating nature/landscape

Experiencing natural water landscapes

Visiting natural attractions (e.g. waterfalls)

Experiencing nature as pristine as possible

Observing animals in their natural environments

Visiting national parks, nature parks etc.

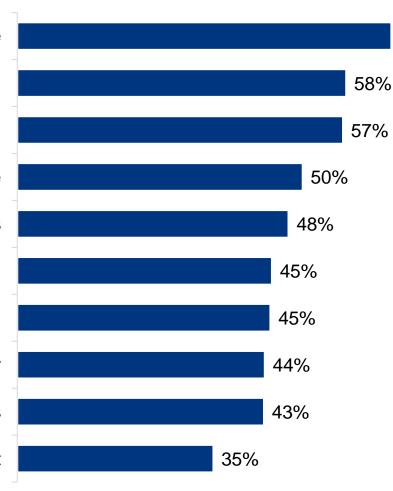
Moving in nature (e.g. hiking, cycling)

Not causing any damage to nature through my stay

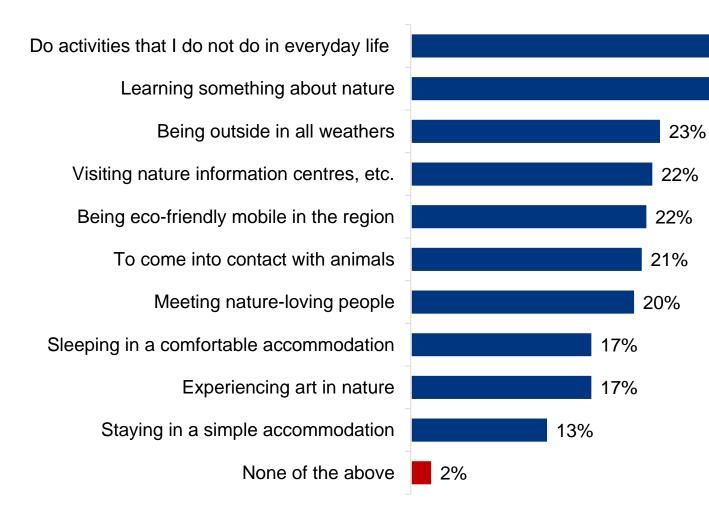
Buying regional products

Experiencing the healthy effect of the forest

F8a: What is particularly important to you when experiencing nature on future holiday trips to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



Nature experience 11-21: Secondary aspects but nevertheless not unimportant



F8a: What is particularly important to you when experiencing nature on future holiday trips to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



30%

30%

» Even in the ranks 11-20 of this question, most aspects are liked by 20% to 30% of the potential guests to Finland.

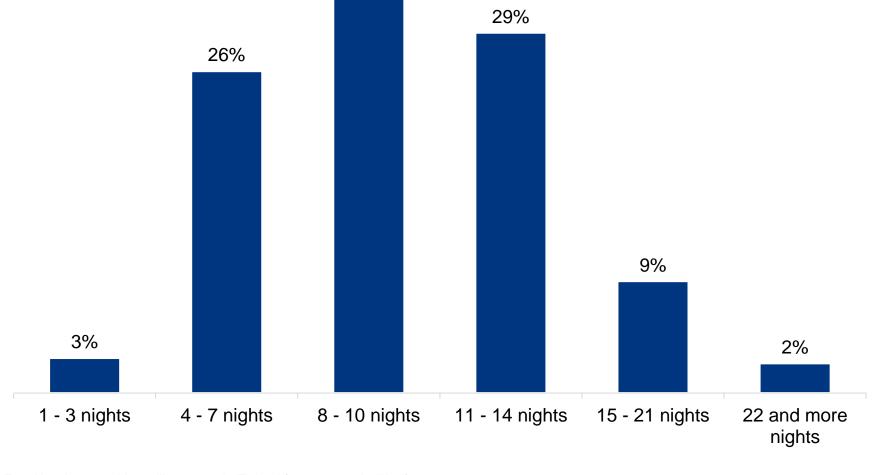


Duration of trip: The vast majority would like to stay 1-2 weeks in Finland

32%



- » 32% of the potential guests to Finland would like to stay 8-10 nights during their next trip to Finland.
- » Slightly less (29%) for 11-14 nights and 26% for 4-7 nights.
- » 2% can imagine a stay for 22 and more nights in Finland.

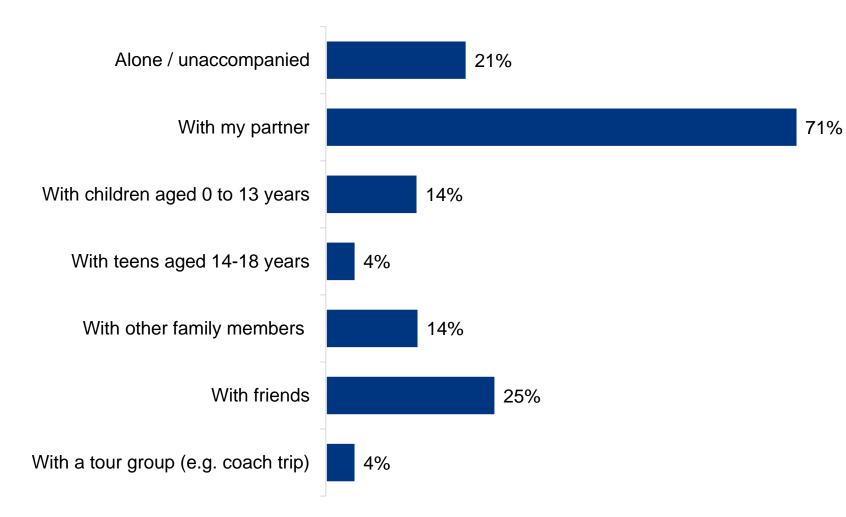




F9a: How long would you like to stay in Finland for your next holiday? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Travel companions: 21% would travel alone, 71% with their partner and a quarter with friends





F10a: With whom would you like to make a future trip to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

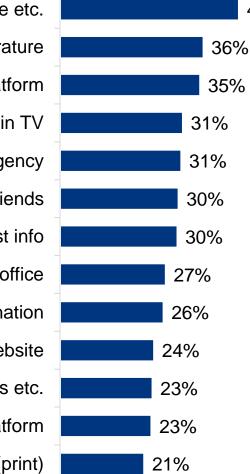
- » 21% would make the future trip to Finland unaccompanied and 71% would take their partner with them.
- » 18% are interested in travelling with their children/teens and another 14% would like to make the trip with other family members.
- » One quarter can imagine travelling with friends.



Inspiration and information: Search engines, travel guide books, online booking platforms are most popular

45%

Google etc. Travel guide/literature Online booking platform Travel programmes in TV Travel agency Family / friends **Regional Tourist info** National Tourism office Website of the destination Accommodation website Travel magazines etc. **Review platform** Brochure/Flyer (print)



YouTube	21%
Instagram	15%
Own experience	12%
Online communities	10%
Blogger / Influencer	9%
Books with local touches	8%
Transport company	7%
Facebook	6%
TikTok	5%
Podcasts	5%
Movies/TV series	4%
Other	5%
None of the above	3%



- » Search engines like Google are the most popular source for planning the trip to Finland.
- » It is followed by travel guides/literature and online booking platforms.
- In general a mix of digital and traditional channels seems to be needed to address the potential guests to Finland during the planning of a future trip to Finland.
- » Only 4-6% of the Finland Potential would like to use Facebook, TikTok, Podcasts or Movies/TV series as a source of inspiration and information.



F11a: Which of these sources would you like to use to plan your trip to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Time of inspiration and booking of a <u>summer holiday</u> to Finland: Mostly 1-3 and 4-6 months in advance

Time of booking Time of inspiration 44% 42% 32% 24% 15% 12% 11% 9% 4% 3% 4% 2% I don't need in the 7 days 2 to 4 weeks 1 to 3 months 4 to 6 months More than 6 before departure before departure before departure before departure months before inspiration/ I don't pre-book departure

F12Aa and F12Ba: You have just said that you would like to travel to Finland in the summer. How long before you leave would you like to look for inspiration for your summer holiday to Finland?; How long before departure would you like to book your summer holiday to Finland? Basis: Finland Potential in summer 2024-2026 (n= 424); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



- » 12% of the potential guests to Finland would start looking for inspiration and 11% would already book their summer holiday more than 6 months before departure.
- The most people would look for inspiration (42%) and book the holiday trip (44%) 1 to 3 months before departure.



Holiday organisation: 42% would book the accommodation individual, 40% are interested in booking a package holiday



» About 40% of the potential guests to Finland prefer to organize their holiday to Finland by booking accommodation and/or the flight ticket individually or as a package holiday.

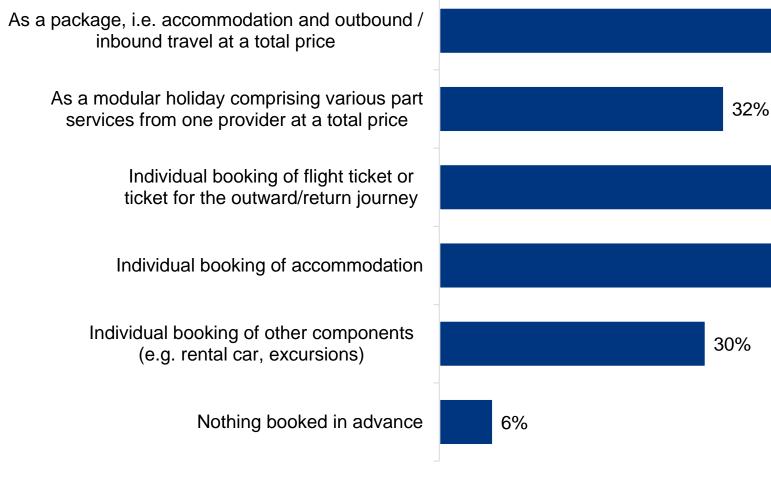
40%

39%

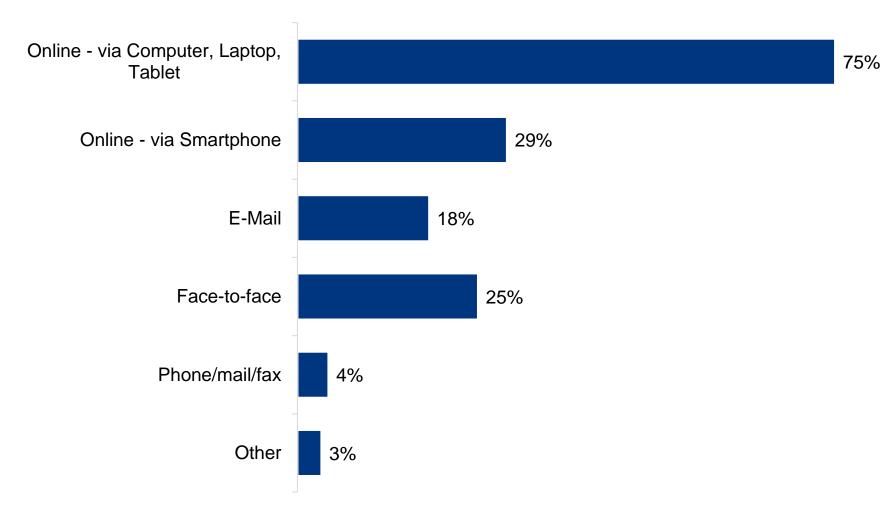
42%

- » One third are interested in a modular holiday.
- » 6% wouldn't book in advance.

Visit Finland



Booking channels: High interest in online booking, a quarter are interested in booking in person



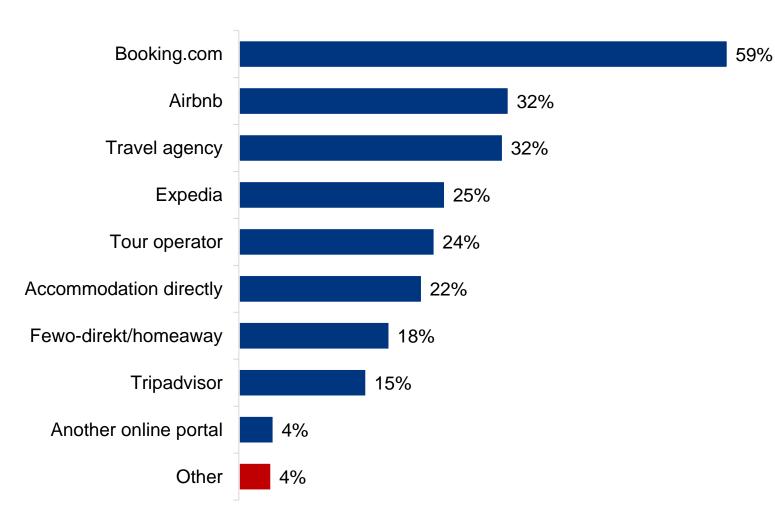
F14a: How would you like to book your holiday to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



- » Most people would like to book the holiday trip online. 75% would use a computer, laptop or tablet and 29% would also book the trip via smartphone.
- » One quarter of the potential guests to Finland are interested in booking face-to-face and 18% via E-Mail.
- » <u>Attention</u>: With these kinds of questions in an online survey there might be a certain bias in favour of online channels and in disfavour of traditional channels due to the mode of the survey.



Place of booking: Booking.com is by far the most popular booking option, followed by Airbnb and travel agencies





- » Here we are looking at booking preferences for future trips to Finland.
- » Booking.com is the most preferred booking channel. 59% of the potential guests to Finland would book their holiday via Booking.com.
- Then, in the overall ranking we see a mix of traditional and online channels: Airbnb and travel agencies with 32%, Expedia with 25%, tour operator with 24% and accommodation directly with 22%.
- » <u>Attention</u>: Please see comment on previous slide which is also applicable here.



F16A: How well do you know the following regions? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Awareness of Finnish Destinations: Helsinki & surroundings are well known, 11% have not heard of the Finnish archipelago

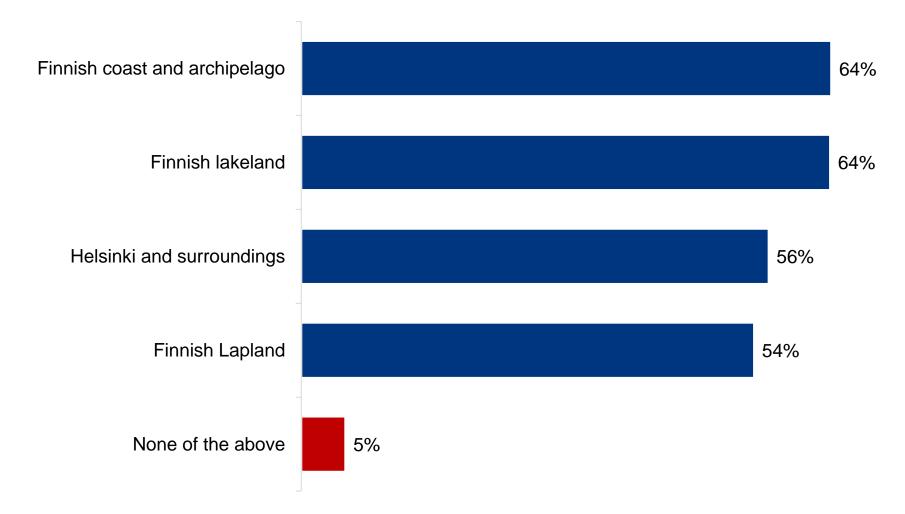
- Helsinki and 16% 41% 22% 20% 1% surroundings Finnish coast and 8% 18% 35% 28% 11% archipelago Finnish lakeland 8% 24% 37% 26% 4% Finnish Lapland 6% 28% 39% 24% 3% I know it from holidays, visits, business trips I have heard / read a lot about it, but have never been I only have a vague idea of it I know it by name only, and have no idea what it is like
 - I have never heard of it

- These results show a detailed picture on how well the potential guests to Finland know the different holiday destinations in Finland.
- > 16% have been in Helsinki or the surrounding area in the past and only 1% have never heard of it. This region is far better known than e.g. the Finnish coast and archipelago.
 28% know it by name only and 11% have never heard of it.
- » Around a quarter have heard and read about the Finnish Lakeland (24%) and Lapland (28%), but only 6-8% of Germans have visited them in the past.





Interest in Finnish Destinations: Two thirds are interested in a holiday on the Finnish coast/archipelago and in the lakeland



F16B: In which of the following regions would you like to go on holiday in the next three years? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

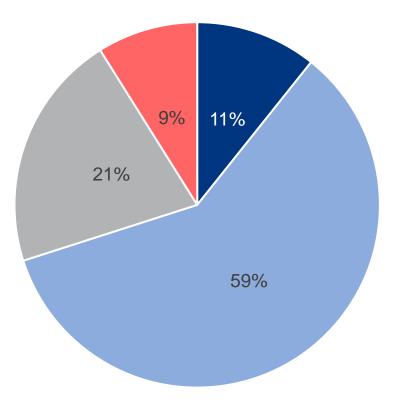




- » Even though 11% of the potential guests to Finland have never heard about the Finnish coast and archipelago, 64% would like to go there on a holiday in the next three years.
- » Also 64% are interested in visiting the Finnish lakeland.
- » 56% and 54% can imagine visiting Helsinki and the surrounding area or Finnish Lapland.

Sustainability: For 70 %, sustainability is a factor in the decision to travel to Finland





- Sustainability will be the decisive factor in deciding between otherwise equivalent offers.
- Sustainability will be among other things – an aspect in the decision for this trip.
- Sustainability aspects will have no significance in the decision for this trip.
- I am generally not interested in sustainable travel.

- The figure shows the importance of sustainability when going on a holiday trip to Finland.
- » For 11%, sustainability will be the decisive factor when deciding between otherwise equivalent offers.
- » A further 60% say that sustainability will be among other things an aspect in the decision for this trip.
- » 9% of the potential Finland guests are generally not interested in sustainable travel.

F17: Now the focus is on sustainability in holiday travel, i.e. how ecologically compatible, resource-saving, environmentally friendly and socially acceptable the holiday should be. If you think about a future holiday trip to Finland: Which of the following statements applies? Basis: Finland Potential (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



Finland-Barriers: the main reason for not travelling to Finland is that it is too expensive



This question is dealing with possible reasons against travelling to Finland.

19%

Finland

27%

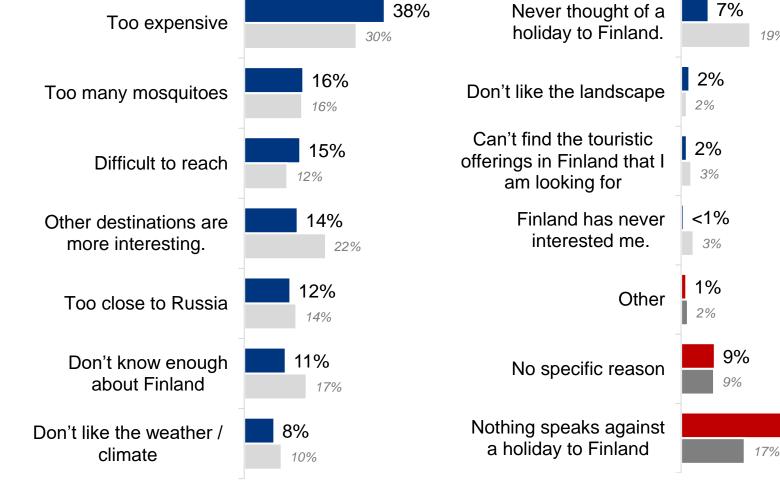
Potential

in Finland

Not interested

- » 27% of the potential quests to Finland think that nothing speaks against a holiday to Finland and 9% see no specific reason.
- » Most important reasons against travelling to Finland are the high costs, the amount of mosquitos, the difficulties to reach Finland and that other destinations are more interesting.
- » The ranking is quite similar between potential guests to Finland and those not interested to travel to Finland.





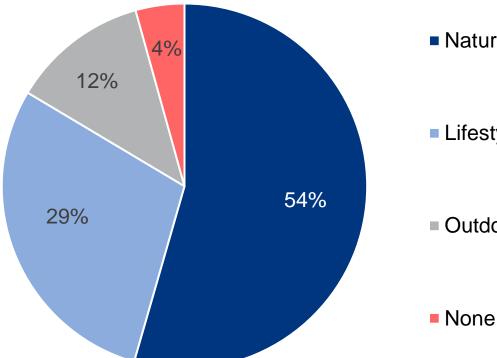
F18: What speaks against a holiday in Finland from your point of view? Basis: Finland Potential 2024-2026 (n= 718); Not interested in Finland (n= 328); Source: Finland Ad-hoc-survey 2024 by FUR/NIT



4.16

Visit-Finland-Segments: More than 50% of the potential guest to Finland agree to the 'nature lover' segment statement





Nature Lover

Lifestyle Traveller

Outdoor Explorer

"There's something magical about seeking out the natural wonders of the world. It's a reminder of how small we are in the grand scheme of things, and how much awe-inspiring beauty there is to discover beyond the boundaries of our daily lives."

> "Traveling is not just about discovering new places, it's about discovering a new perspective. It's about immersing yourself in the local culture and lifestyle and gaining a deeper understanding of the world around you."

"Nature is not a place to visit, it is home. The great outdoors offers endless opportunities to challenge ourselves and to push our limits. Whether it's running, hiking, or biking, these activities allow us to connect with nature."

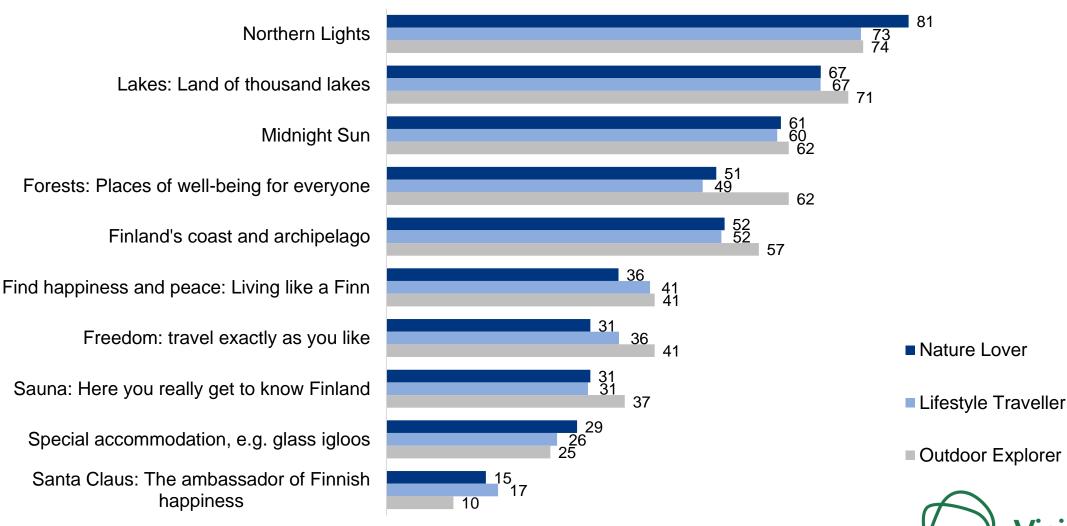
- With this question, we identify the relevant Visit-Finland-Segments on the German market by asking the respondents to relate to three different statements.
- » More than 50% of potential guests to Finland in Germany are of the opinion that the statement connected with the segment 'Nature Lover' best applies to them personally.
- » 29% stated that the 'Lifestyle Traveller' segment suits them best and 12% prefer the 'Outdoor Explorer' Segment.
- » For 4%, none of the three segments applied to them personally.



F1: When you think of traveling to Scandinavia, which of the following statements best applies to you personally? Basis: Finland Potential (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Visit-Finland-Segments: Highlights of Finland



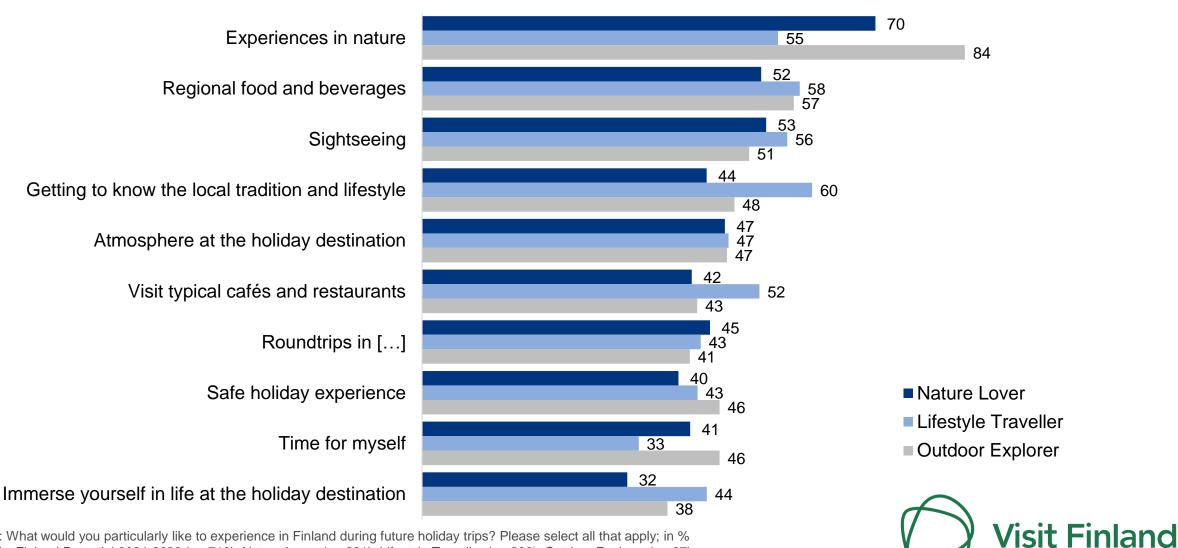


F2: What do you think are the special highlights of Finland as a holiday destination? Please select all answers that are applicable; in % Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87) Source: Finland Ad-hoc-survey 2024; RA *online* 11/2020

Visit Finland

Visit-Finland-Segments: Like to experience in Finland Top 10

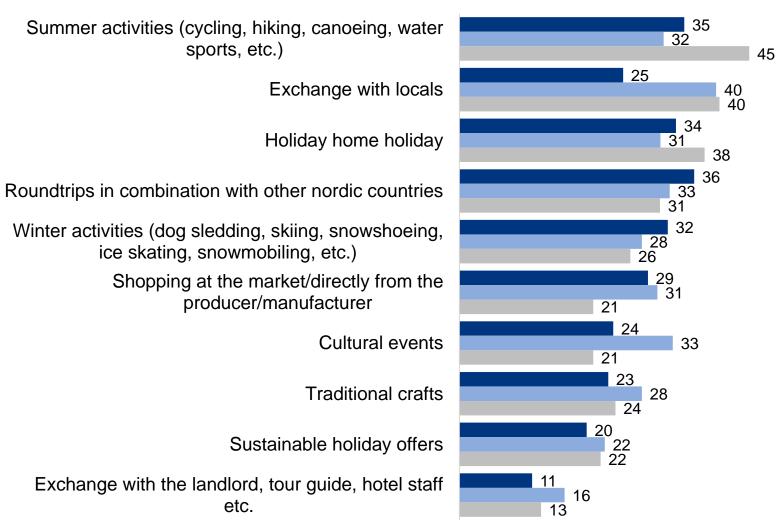




F3a: What would you particularly like to experience in Finland during future holiday trips? Please select all that apply; in % Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87) Source: Finland Ad-hoc-survey 2024; RA *online* 11/2020

Visit-Finland-Segments: Like to experience in Finland Top 11-20





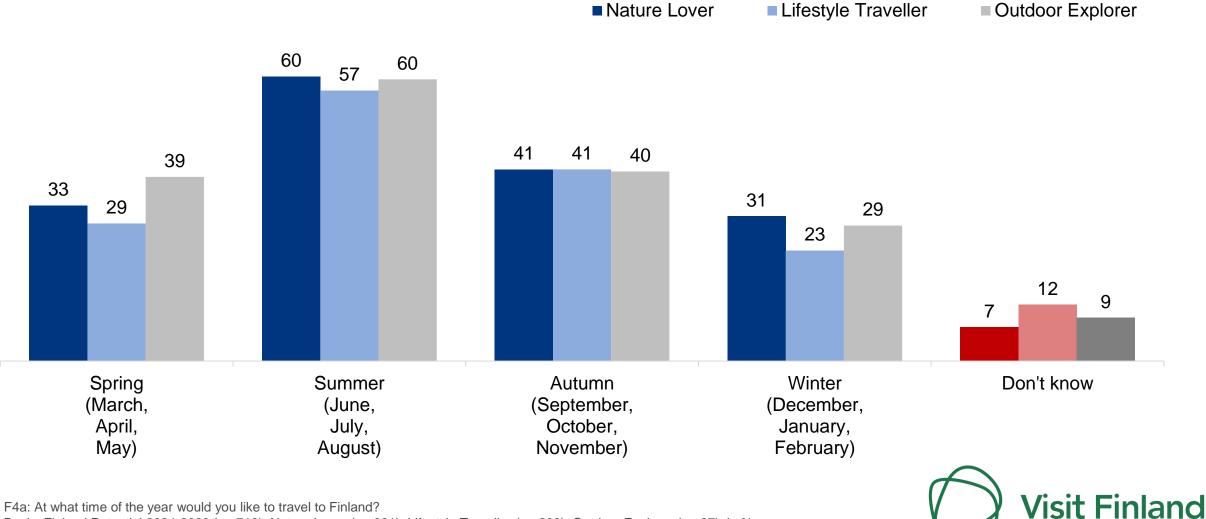
F3a: What would you particularly like to experience in Finland during future holiday trips? Please select all that apply; in % Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87) Source: Finland Ad-hoc-survey 2024; RA *online* 11/2020

Nature Lover
Lifestyle Traveller
Outdoor Explorer



Visit-Finland-Segments: Preferred season to visit Finland



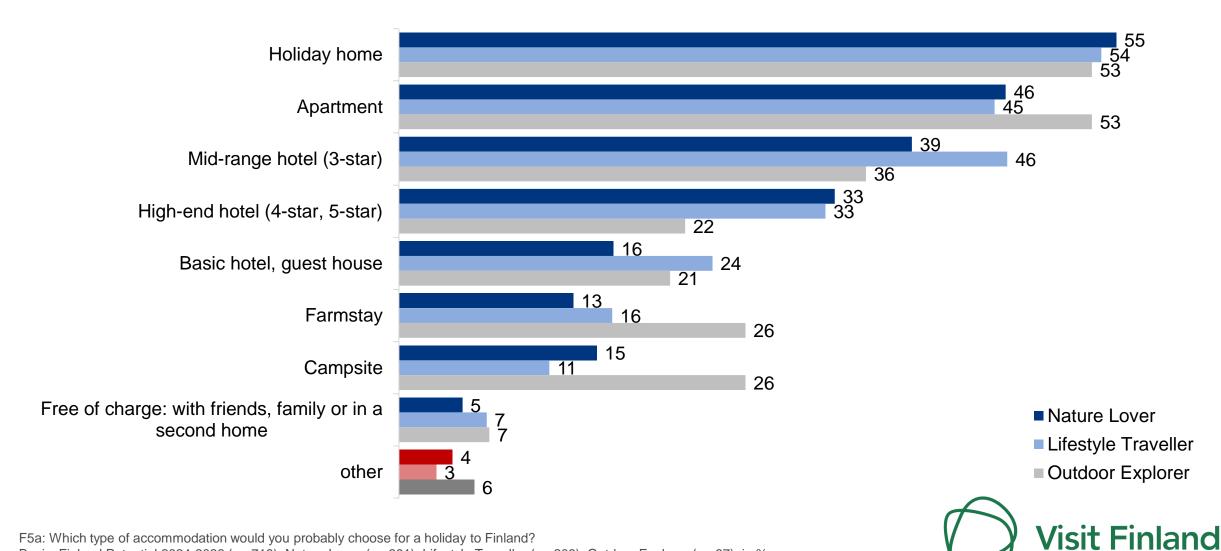


F4a: At what time of the year would you like to travel to Finland?

Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

Visit-Finland-Segments: Preferred type of accommodation in Finland



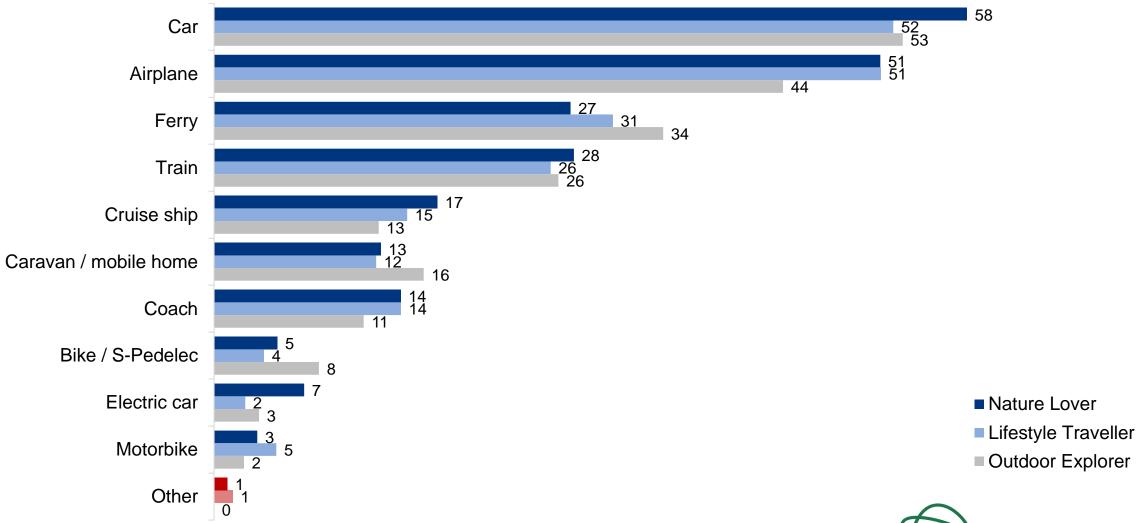


F5a: Which type of accommodation would you probably choose for a holiday to Finland? Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

77

Visit-Finland-Segments: Preferred mode of transport to Finland

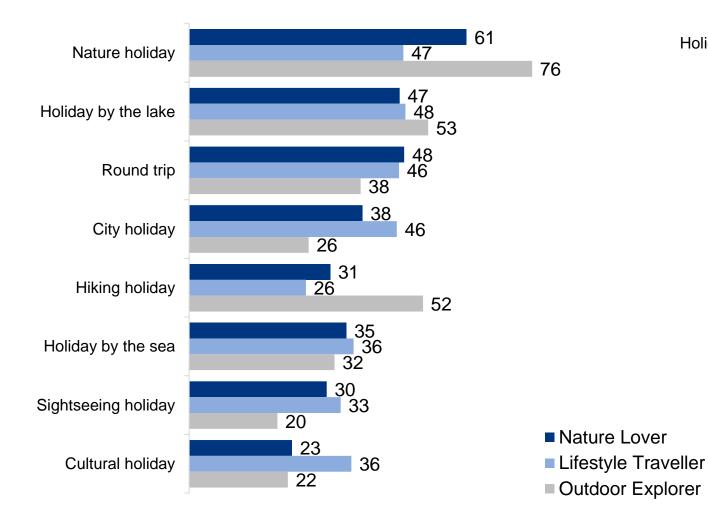


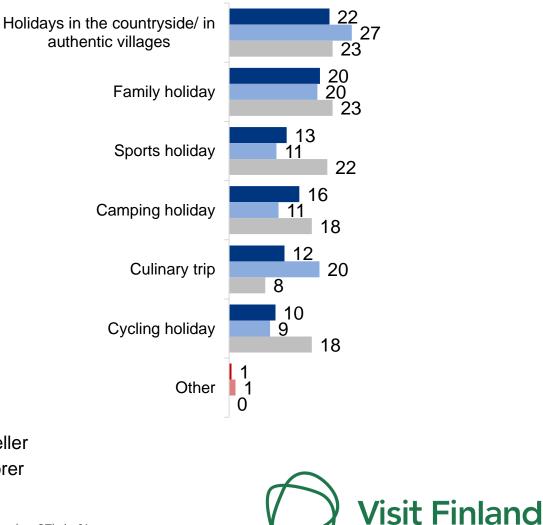


F6a: Which mode of transport would you probably choose for a holiday to Finland? Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

Visit-Finland-Segments: Preferred type of holiday in Finland







F7a: Which type of holiday would you like to spend in Finland?

Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

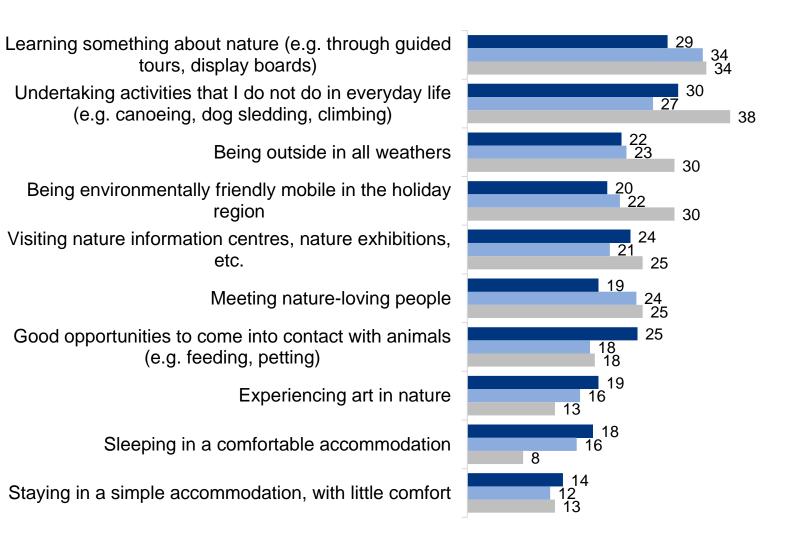
Visit-Finland-Segments: Preferred nature experience in Finland Top 10



65 64 Contemplating nature/landscape 83 59 57 Experiencing natural water landscapes (coast, lakes, streams, rivers) 64 58 5<u>7</u> Visiting natural attractions (e.g. waterfalls, special rock formations) 57 53 Experiencing nature as pristine as possible 44 60 45 Moving in nature (e.g. hiking, cycling, skiing) 41 62 50 Observing animals in their natural environments 46 49 45 Visiting national parks, nature parks and biosphere 45 reserves 49 40 Buying regional products (food, drinks, regionally 49 47 produced goods) Nature Lover 46 Lifestyle Traveller Not causing any damage to nature through my stay 40 47 Outdoor Explorer 37 Experiencing the healthy effect of the forest 30 47

F8a: What is particularly important to you when experiencing nature on future holiday trips to Finland? Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024 **Visit Finland**

Visit-Finland-Segments: Preferred nature experience in Finland Top 11-20



F8a: What is particularly important to you when experiencing nature on future holiday trips to Finland? Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

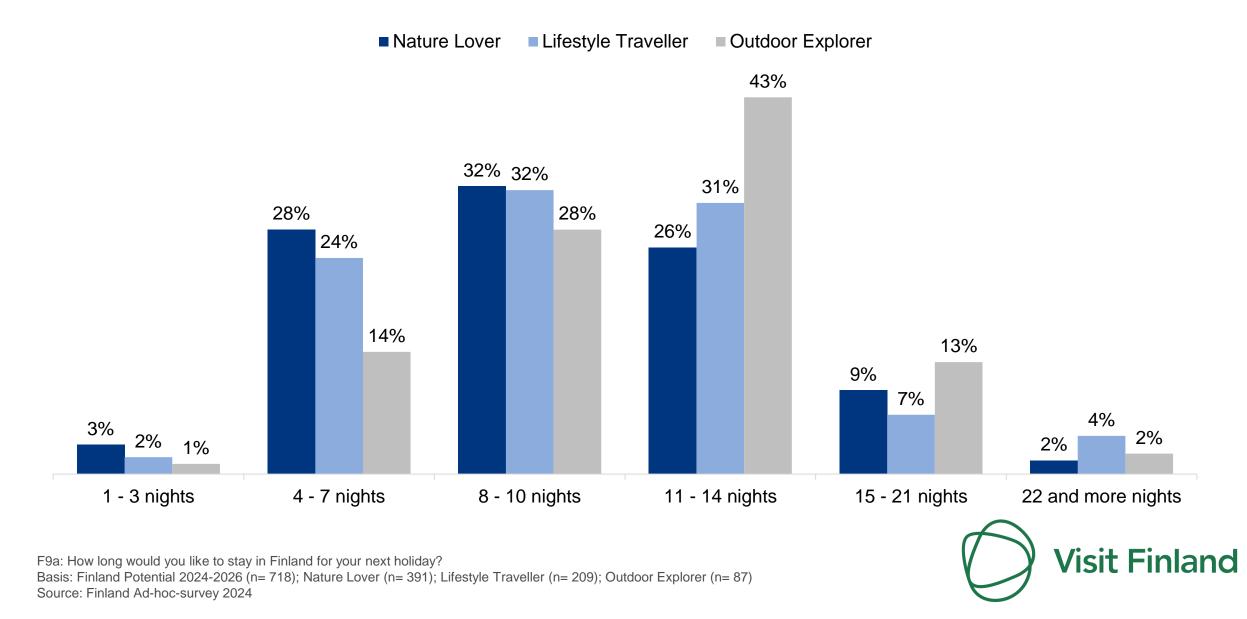


Nature Lover
 Lifestyle Traveller
 Outdoor Explorer



Visit-Finland-Segments: Preferred duration of trip to Finland

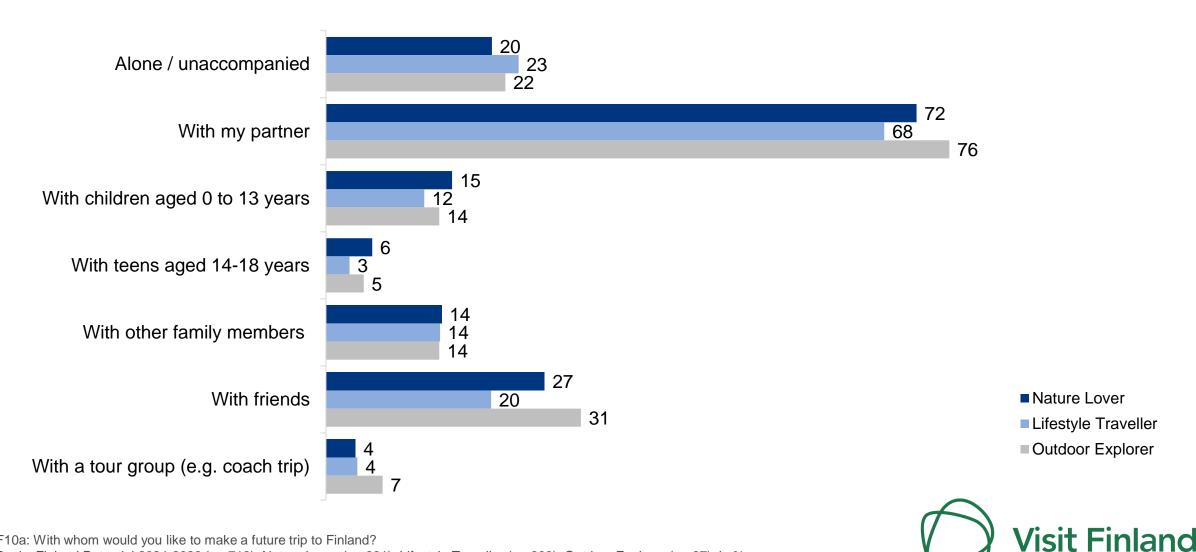




82

Visit-Finland-Segments: Preferred travel companions during trip to Finland

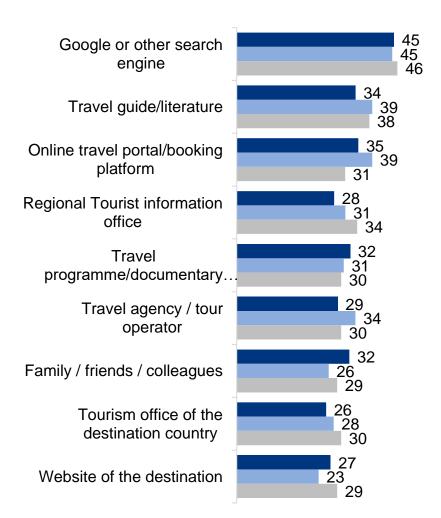


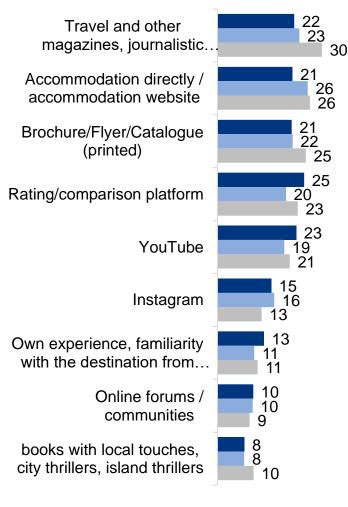


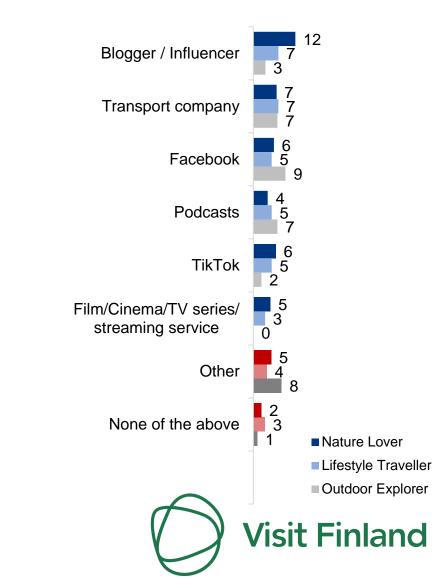
F10a: With whom would you like to make a future trip to Finland? Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

Visit-Finland-Segments: Preferred information sources to plan a trip to Finland







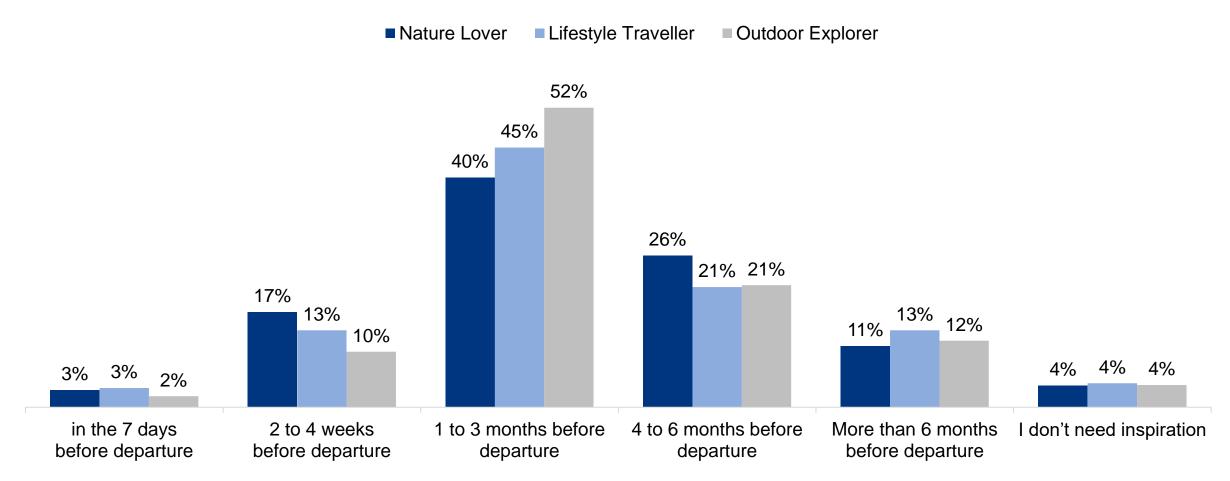


F11a: Which of these sources would you like to use to plan your trip to Finland?

Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

Visit-Finland-Segments: Preferred time of inspiration of summer holiday to Finland





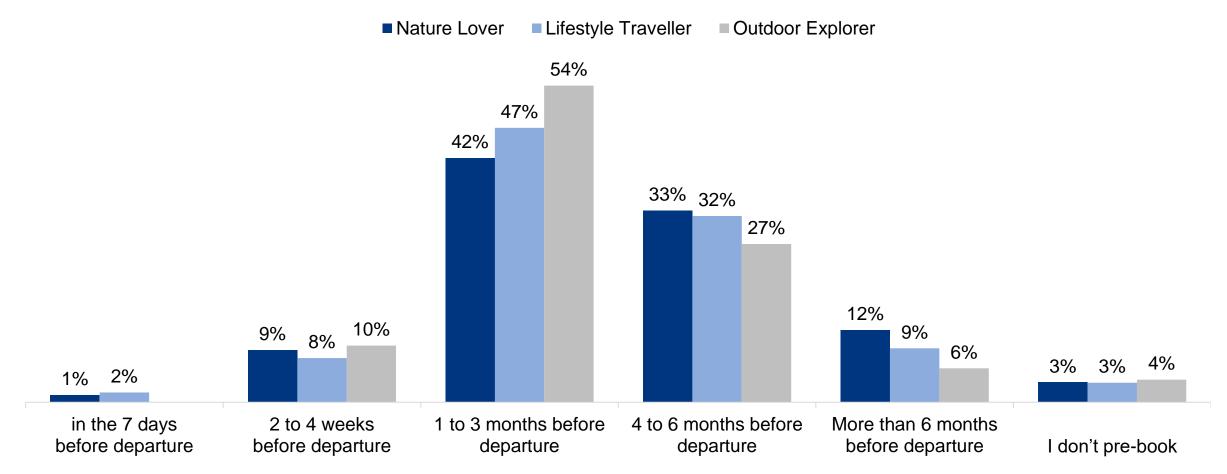


F12Aa: You have just said that you would like to travel to Finland in the summer. How long before you leave would you like to look for inspiration for your summer holiday to Finland?;

Basis: Finland Potential in summer 2024-2026 (n= 424); Nature Lover (n= 236); Lifestyle Traveller (n= 120); Outdoor Explorer (n= 52); Source: Finland Ad-hoc-survey 2024

Visit-Finland-Segments: Preferred time of booking of summer holiday to Finland





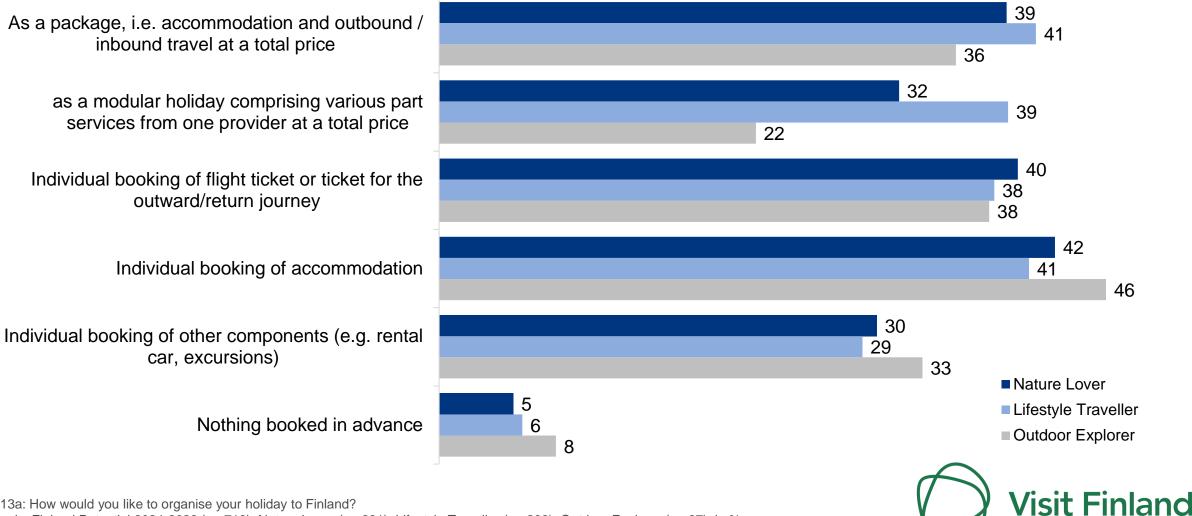


F12Ba: You have just said that you would like to travel to Finland in the summer. How long before departure would you like to book your summer holiday to Finland?

Basis: Finland Potential in summer 2024-2026 (n= 424); Nature Lover (n= 236); Lifestyle Traveller (n= 120); Outdoor Explorer (n= 52); Source: Finland Ad-hoc-survey 2024

Visit-Finland-Segments: Preferred organisation of holiday to Finland





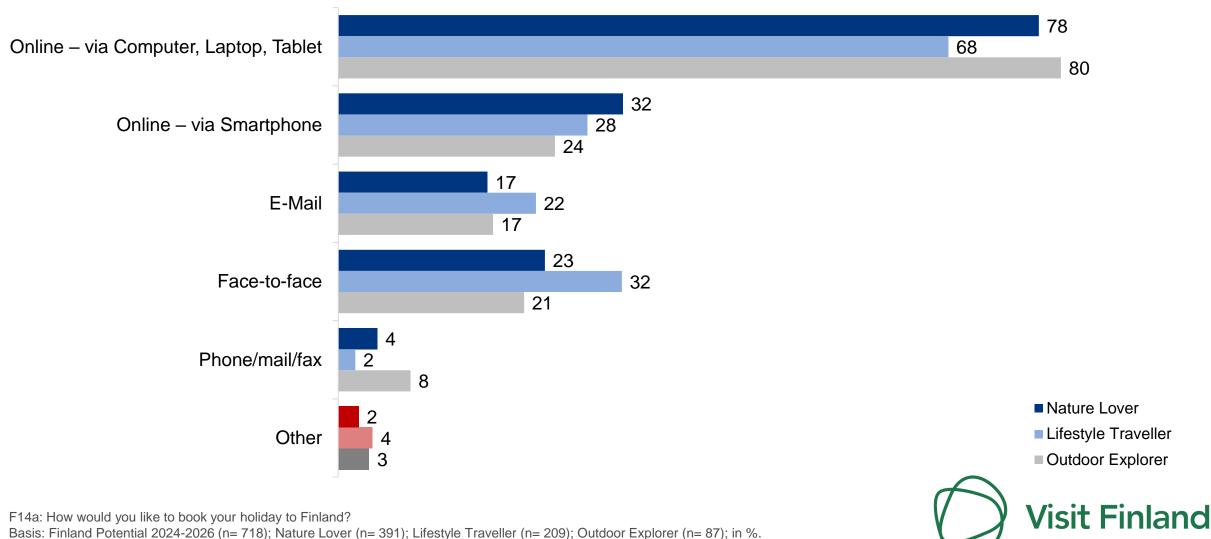
F13a: How would you like to organise your holiday to Finland?

Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

Visit-Finland-Segments: Preferred booking channels of trips to Finland

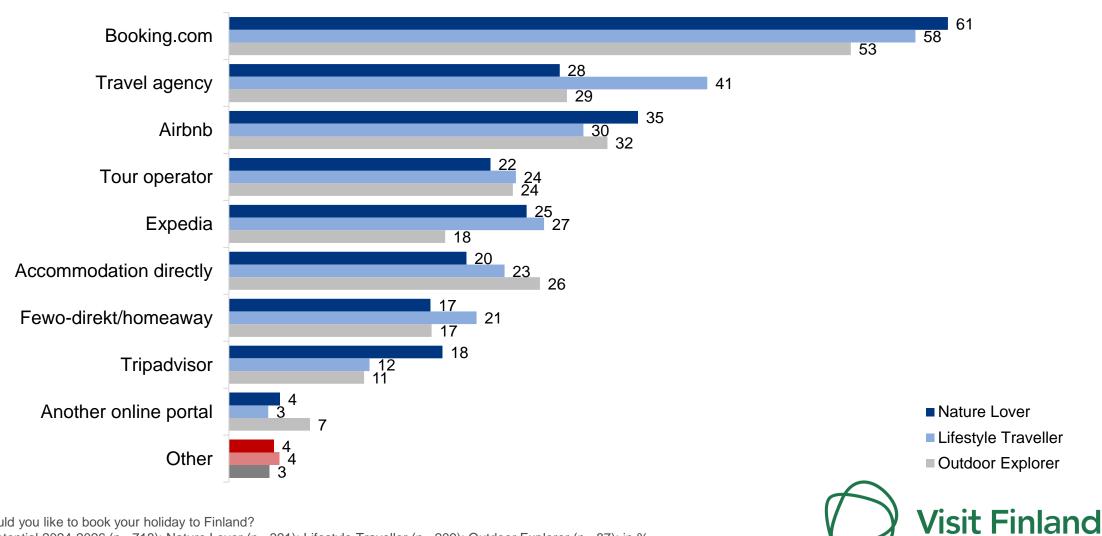
Source: Finland Ad-hoc-survey 2024





Visit-Finland-Segments: Preferred places of booking of trips to Finland





F15a: Where would you like to book your holiday to Finland?

Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024

Nature Lover: Awareness of Finnish destinations





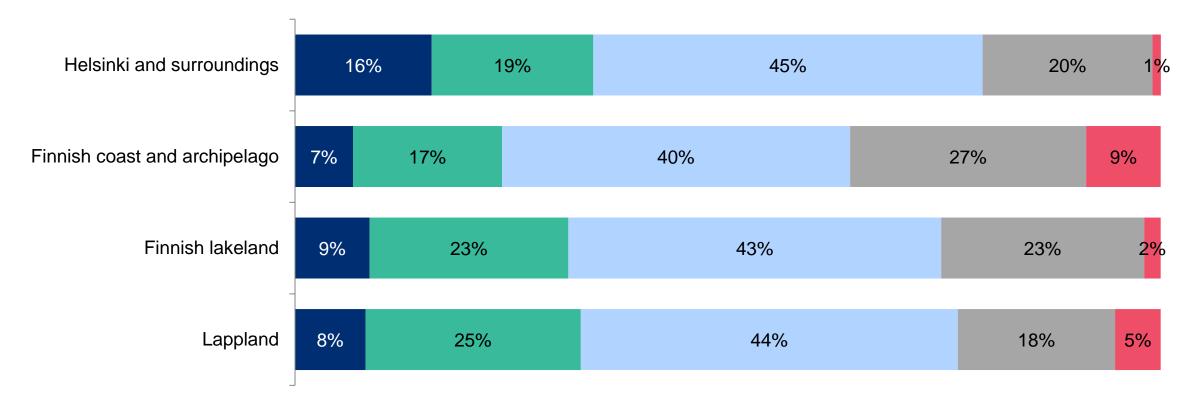
- I know it from holidays, visits, business trips
- I only have a vague idea of it
- I have never heard of it

F16A: How well do you know the following regions? Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 236); Source: Finland Ad-hoc-survey 2024 I have heard / read a lot about it, but have never been
I know it by name only, and have no idea what it is like



Lifestyle Traveller: Awareness of Finnish destinations





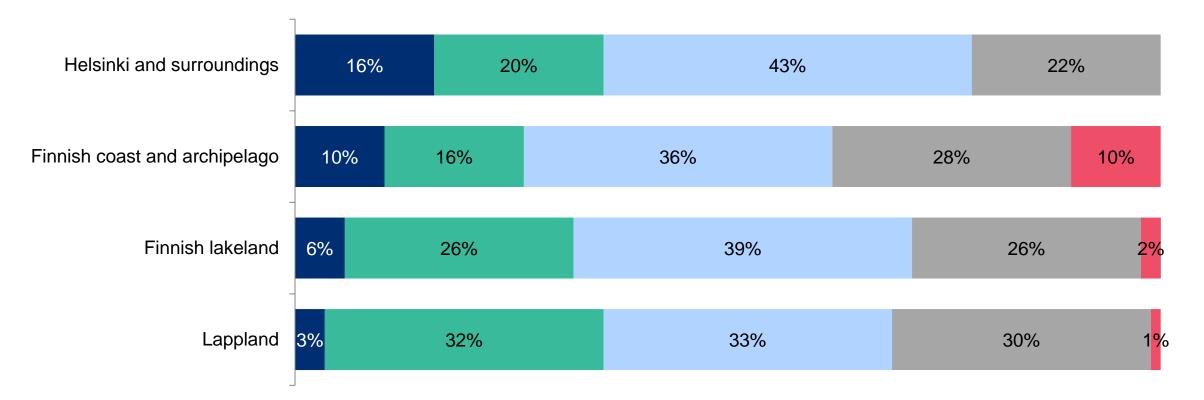
- I know it from holidays, visits, business trips
- I only have a vague idea of it
- I have never heard of it

F16A: How well do you know the following regions? Basis: Finland Potential 2024-2026 (n= 718); Lifestyle Traveller (n= 120); Source: Finland Ad-hoc-survey 2024 I have heard / read a lot about it, but have never been
I know it by name only, and have no idea what it is like



Outdoor Explorer: Awareness of Finnish destinations





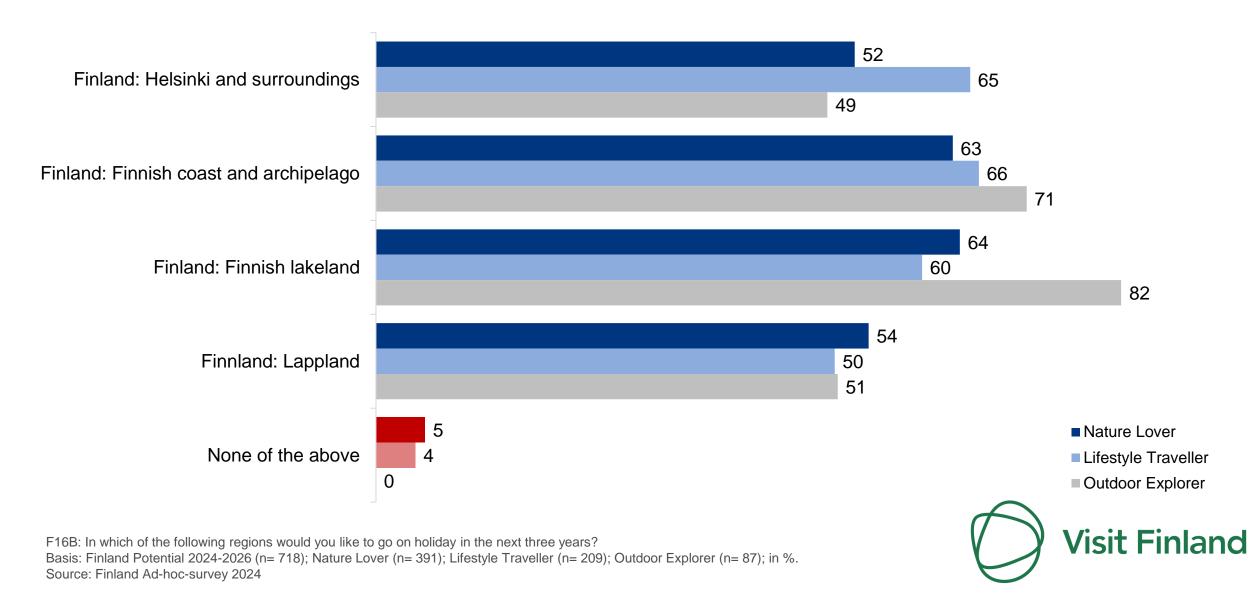
- I know it from holidays, visits, business trips
- I only have a vague idea of it
- I have never heard of it

F16A: How well do you know the following regions? Basis: Finland Potential 2024-2026 (n= 718); Outdoor Explorer (n= 52); Source: Finland Ad-hoc-survey 2024 I have heard / read a lot about it, but have never been
I know it by name only, and have no idea what it is like



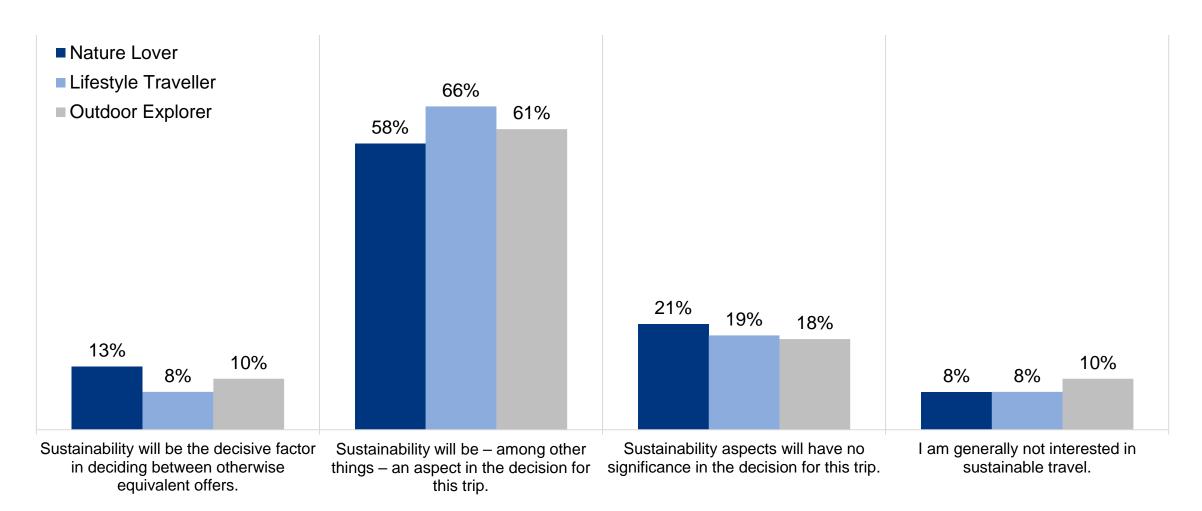
Visit-Finland-Segments: Interest to travel to the Finnish destinations





Visit-Finland-Segments: Sustainability during future trips to Finland



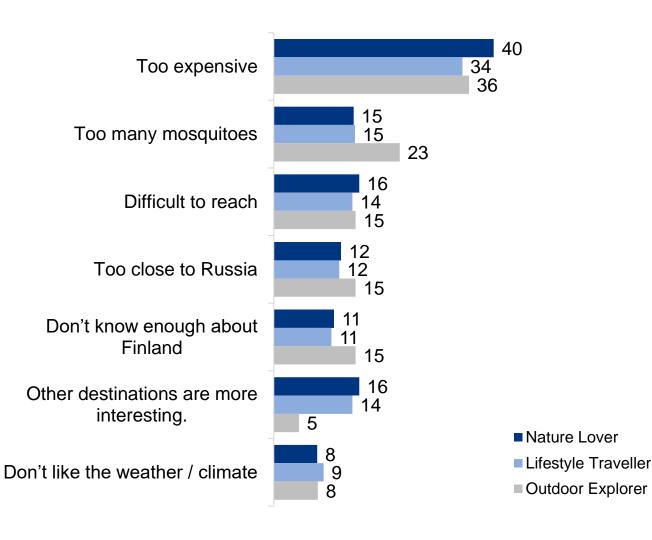


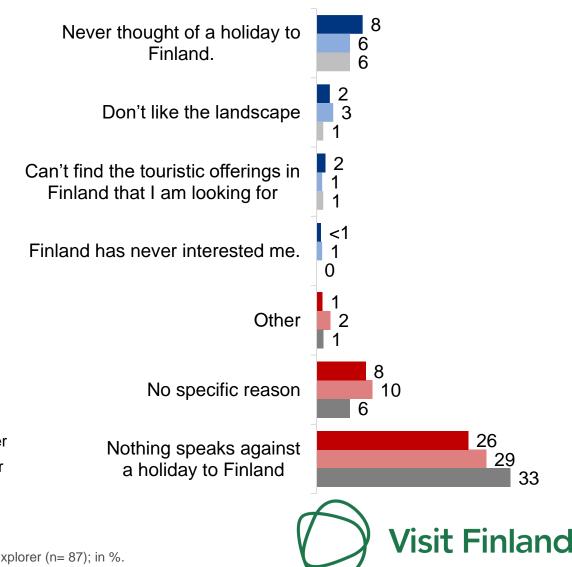
F17: Now the focus is on sustainability in holiday travel, i.e. how ecologically compatible, resource-saving, environmentally friendly and socially acceptable the holiday should be. If you think about a future holiday trip to Finland: Which of the following statements applies? Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87). Source: Finland Ad-hoc-survey 2024



Visit-Finland-Segments: Barriers against holidays in Finland







F18: What speaks against a holiday in Finland from your point of view?

Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87); in %. Source: Finland Ad-hoc-survey 2024



ANNEX: General key results of the 54th Reiseanalyse

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WELCOME TO THE KEY RESULTS OF THE REISEANALYSE 2023



The Forschungsgemeinschaft Urlaub und Reisen e.V. (FUR) is pleased to announce key results from the current Reiseanalyse 2024. The Reiseanalyse, which has been conducted annually for more than 50 years, is considered the most detailed study on German holiday travel demand. The FUR is a neutral, non-commercial interest group of tourism research users.

2023: Record holiday expenditure

For 2023, there were more than 54 million holiday travellers (5+ days), more than in the previous year and only slightly fewer than in 2019. At the same time, the total volume of holiday trips decreased slightly to 65 million. Total expenditure on holiday travel rose significantly to a new record of more than \in 86 billion.

In terms of destinations, there was a further boost for outbound travel: 78% of holiday trips were to destinations outside Germany, 22% were domestic. Abroad, Spain dominated ahead of Italy, Turkey, Croatia and Greece. The market share of long-haul holidays was a record-breaking 9%. This was accompanied by further growth in air travel, hotel accommodation and package holidays – with market shares well above the pre-corona level. The increase in trip duration also matches this. This averaged 13.1 days in 2023 – significantly longer than in 2022 (12.6 days) and also longer than in 2019 (12.4 days).

2024: Optimism despite all crises

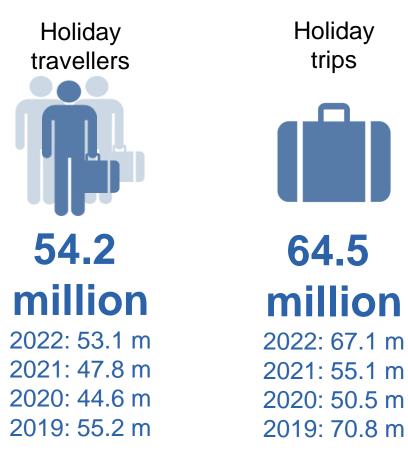
Despite the comparatively negative outlook for the economic situation, the Germans' holiday plans are positive: 73% of the population are planning to travel in 2024: 41% have already decided on their destination, while 32% still have their destination open. That is more than a year ago and similar figures to the years before the COVID pandemic.

Extensive travel history as well as a wide range of travel motives and holiday interests ensure that at least one long holiday trip a year is a part of life for most people. If money is tight, people tend to save in other areas rather than on the holiday itself. And there are also different strategies for holiday spending, which ultimately ensure that only few people miss out on their holidays for financial reasons.

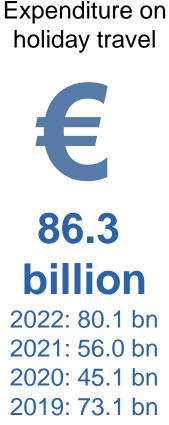
This is a good basis for a successful tourism year in 2024.

Review 2023: Record expenditure and records for destinations abroad

VOLUME OF HOLIDAY TRAVEL IN 2023: Slightly more travellers & slightly fewer trips, spending at record level









Holiday travel (5+ days)

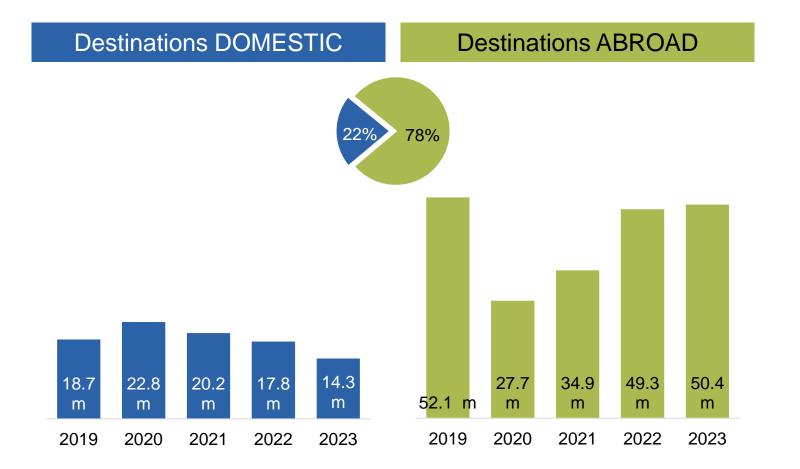
The holiday travel propensity, the proportion of those who took at least one holiday trip of 5+ days in the year, was 77% in 2023. This corresponds to 54.2 million people. The figure has risen slightly compared to the previous year (75%) and is now almost on a par with 2019 (78%). In contrast, the number of holiday trips fell slightly year-on-year to 64.5 million. In terms of travel expenditure, 2023 was another record year: at \in 86.3 billion, the volume was \in almost 7 billion higher than in 2022.

Short breaks (2-4 days)

For the short holiday segment (of the 14-75 year olds), the key figures for 2023 are: 74 million short holiday trips with total expenditure of \in 27 billion. These are very similar figures to the previous year and therefore slightly fewer trips than in 2019.

DESTINATIONS FOR HOLIDAY TRAVEL IN 2023: Proportion of trips abroad higher than ever before





Market shares domestic vs. abroad

Travelling abroad continues to be a clear trend in 2023. At 78% of all holiday trips, the share is higher than ever. At the same time, domestic holidays are down to a market share of 22%.

Domestic vs. foreign holiday volume

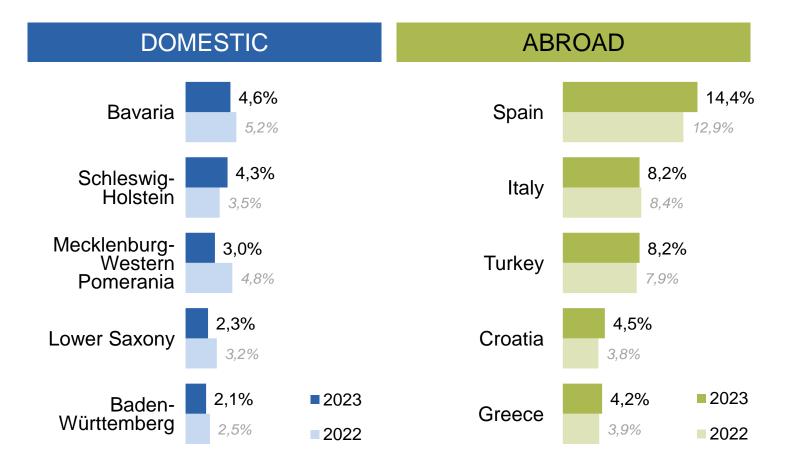
Destinations abroad account for over 50 million holiday trips in 2023, almost 1.1 million more than in the previous year and 1.7 million less than in 2019.

Despite its loss of market share, Germany is still by far the No. 1 holiday destination, although there was a decline of 3.6 million holiday trips compared to 2022.

Almost 80% of short holiday trips (2-4 days) in 2023 were domestic, similar to 2022 and 2019.

DESTINATIONS FOR HOLIDAY TRAVEL IN 2024: Bavaria is top within Germany, Spain is top abroad





Domestic destinations

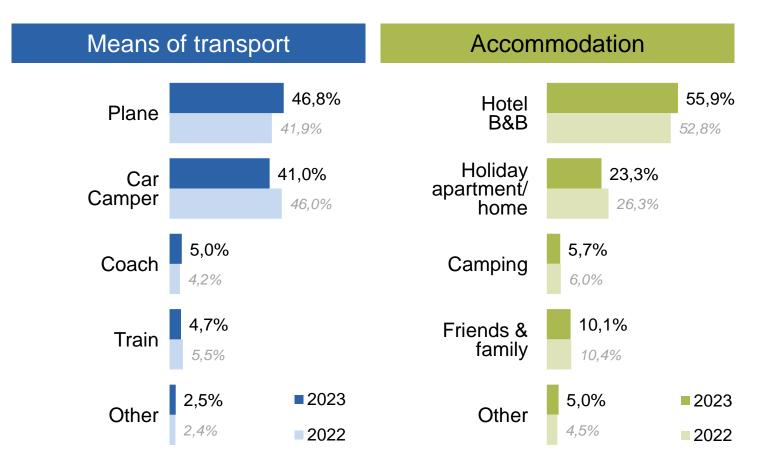
Bavaria remains at the top of the ranking of the German federal states with the highest demand. Behind it, Schleswig-Holstein and Mecklenburg-Western Pomerania change positions. They are followed by Lower Saxony and Baden-Württemberg. With the exception of Schleswig-Holstein, all of these destinations have lost market share compared to the previous year.

Destinations abroad

Spain continues to expand its dominance among the destinations abroad. It is followed by Italy, Turkey, Croatia and Greece with similar or slightly higher market shares than in the previous year. Austria is in 6th place with a market share of 3.9%, while long-haul destinations reach a new record of 9.3% (2022: 6.9%).

HOLIDAY TRAVEL BEHAVIOUR IN 2023: Significant growth in air and hotel travel compared to 2022





Mode of transport

The increase in air travel (+2.1 million more holiday trips than in 2022) is in line with the dynamics of the destinations. The share of air travel is higher than ever, with the volume being at the same level as 2019.

Accommodation

The trend in accommodation is corresponding. Hotels are recording further increases in market share and are now above the 2019 level.

Trip duration and expenditure

The average journey duration in 2023 was 13.1 days. This is significantly longer than in 2022 (12.6 days) and also longer than in 2019 (12.4 days). More was spent per person per trip in 2023 than ever before, on average of \in 1,337 (2022: \in 1,194; 2021: \in 1,017; 2020: \in 892; 2019: \in 1,032).

ORGANISATION & BOOKING FOR HOLIDAY TRAVEL 2023: Package holidays in the lead, online bookings dominate



Organisation		Booking channel*		
Packaged tour or modular holiday	48,0% 43,3%	Online	51,3% 49,6%	
Accommodation separately booked	33,4% 37,7%	Face-to-face	37,2% 36,1%	
Ticket separately booked	12,7% 14,4%	By telephone	13,7% 12,2%	
Other components separately booked	4,9% 5,6%	Via e-Mail	13,7% 11,1%	
Nothing booked in advance	11,6% ■ 2023 11,4% ■ 2022	Via letter/fax	0,5% 2 023 0,6% 2 022	

Holiday organisation

In connection with the more frequent choice of destinations in the Mediterranean region, the number of package holidays increased significantly in 2023 compared to the previous year. At the same time, there were slightly fewer individual bookings than in 2022.

Booking channels

In 2023, more than 51% of all holiday trips were booked online. Services were booked in person for approximately 37% of all holiday trips.

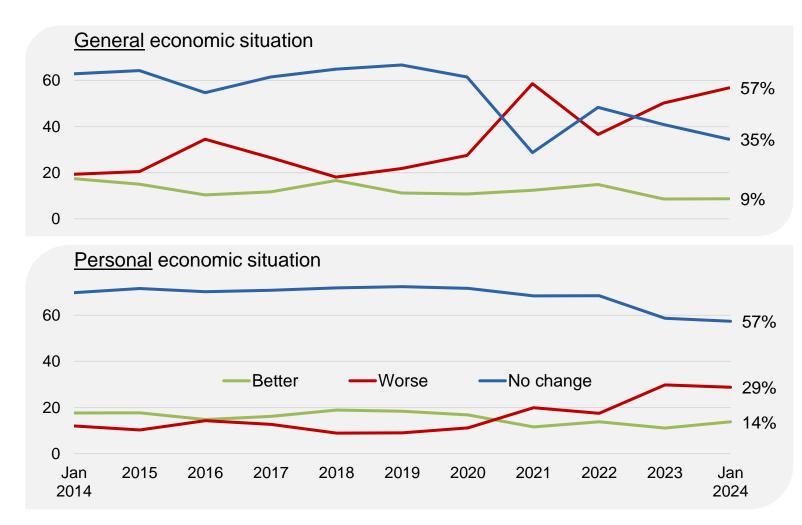
The increase in online bookings is in line with the long-term trend. Contrary to the long-term downward trend, bookings made in person currently appear to be stabilising.

* only holiday trips with advance booking

Basis: German-speaking population, aged 14 and over, in Germany - holiday trips 2023 lasting 5 days or more Source: RA 2024

Outlook 2024: A good tourism year despite crises?

ASSESSMENT OF THE ECONOMIC SITUATION Personal outlook very similar to the beginning of 2023





Assessment of the economic situation

In terms of <u>general</u> economic development, expectations have deteriorated further compared to January 2023. 57% of the population expect a decline in the coming 12 months.

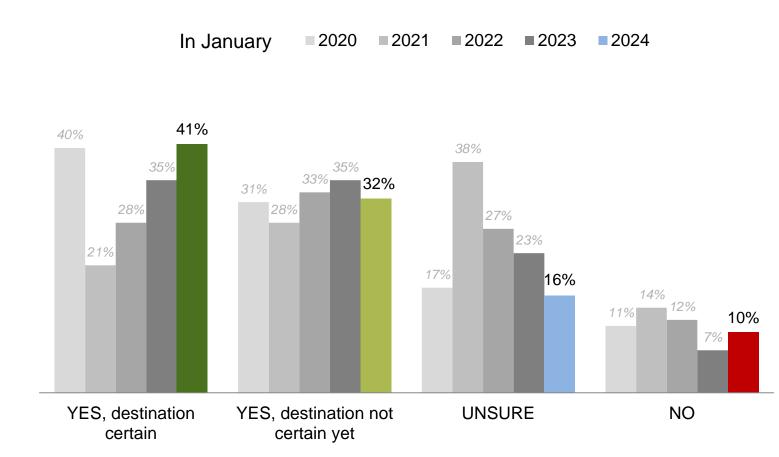
Even more important for holiday demand is a look at the <u>personal</u> economic situation: the vast majority, namely 57% (previous year 59%), expect no change. 14% (previous year 11%) expect an improvement, 29% (previous year 30%) fear a decline.

Although this is still a comparatively negative assessment of the situation, it means that 71% of the population have a stable or even positive <u>personal</u> economic outlook.

Question: How do you assess the general economic situation in Germany or your personal economic situation? Will it be better, worse or the same in about a year's time?

Basis: German-speaking population, 14 years and older, in Germany; Source: RA 2024

TRAVEL PLANS 2024: Most people already have definite plans for holiday trips





Status of holiday plans in January 2024

Despite the comparatively more negative outlook for the economic situation, the Germans' holiday plans are quite positive:

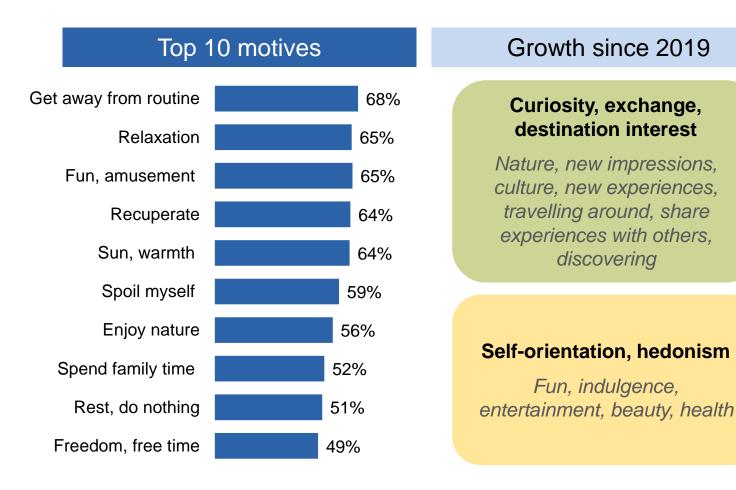
73% of the population plan to travel in 2024: For 41%, the destination is already fixed, for 32% the destination is still open. This is a good basis for a successful tourism year in 2024.

At 16%, the proportion of those who are unsure is at the same level as before the pandemic, as is the figure for those who are definitely not planning a holiday trip in 2024 (10%).

Question: Thinking about this year, do you already have holiday plans for 2024? Which of this list applies to you? Basis: German-speaking population, aged 14 and over, in Germany Source: RA 2024

GENERAL HOLIDAY MOTIVES

Desires and wishes have a stabilising effect on demand





Holiday motives in January 2024

The general holiday motives show that there are many good reasons for people in Germany to go on holiday. People are looking to get away from the daily routine, relaxation, fun and amusement, recuperation, sun and warmth, being spoilt and enjoyment of nature.

The average number of motives mentioned rose from 10.4 in the beginning of 2020 to 11.7 in January 2024.

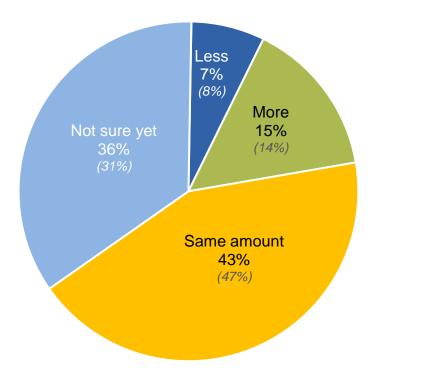
The ranking of the top 10 motives is very stable. An increase in importance compared to before the pandemic can be found in two areas in particular: On the one hand, motives of curiosity, exchange and interest in destinations, and on the other, motives with self-reference and hedonism.

Question: Which of these things are particularly important to you personally when you go on holiday? Basis: German-speaking population, aged 14 and over, in Germany; source: RA 2024

EXPENDITURE PLANS FOR HOLIDAY TRIPS IN 2024

Most plan to spend the same amount as last year

In 2024, will you spend less, more or the same amount?



Question: From today's perspective, what are you planning for your holiday trips in 2024 compared to 2023? Will you spend less, more or the same? Basis: German-speaking population aged 14 and over; figures from January 2023 in brackets Source: RA 2023 and RA 2024



Expenditure plans in January 2024

When it comes to holiday spending in 2024, 43% of people in Germany plan to spend the same amount as in the previous year. 36% do not yet know how their spending will develop. 15% plan to spend more and 7% less than in 2023.

These figures are at a similar level as one year ago, with a slight increase in "don't know yet" and a slight decrease in "same amount".

Savings options in consideration include looking for special offers, not travelling, choosing cheaper destinations and/or accommodation. If people are planning to spend more, this is due to increased holiday prices for most, but for some it is also because they want to travel more often, further and/or for longer.

CONCLUSION: Trends in volume and destinations of holiday trips			RA ReiseAnalyse	
2019	2020	2022	2023	Trend 2024/2025
71 million	51 million	67 million	65 million	60-70 million
26% domestic share	45% domestic share	27% domestic share	22% domestic share	+/- 25% domestic share
38% Mediterranean	26% Mediterranean	40% Mediterranean	43% Mediterranean	+/- 40% Mediterranean
8% long-haul destinations	4% long-haul destinations	7% long-haul destinations	9% long-haul destinations	+/- 8% long-haul destinations
28% other	25% other	26% other	26% other	+/- 27% other

Basis: German-speaking population, aged 14 and over, in Germany - holiday trips lasting 5 days or more Source: RA 2024; RA Trend Study 2030; * Data for 2024 Estimation based on RA Trend Study 2030

Information about the Reiseanalyse

DO YOU WANT TO KNOW MORE? BECOME A REISEANALYSE PARTNER!



The Reiseanalyse (RA) has been studying the travel behaviour of the German population for over 50 years. Several population-representative surveys (*face-to-face* and *online*) are conducted annually with a total of more than 13,000 respondents.

The Reiseanalyse is a participation survey, the costs of which are shared by the partners of the RA. A basic participation is a prerequisite for using the results of our investigations. Depending on the area of application, the basic scope of participation can be supplemented and individualised with further modules and extensions.

Partners of the Reiseanalyse include national and international DMOs, tour operators, transport companies, but also public institutions, associations and universities.

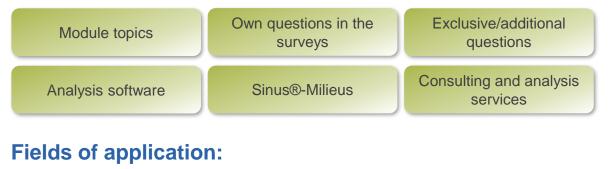
All details on the Reiseanalyse and your participation options at <u>www.reiseanalyse.de</u>

As a partner of the RA you will receive information on:

Holiday travel experience	Travel behaviour last	Travel intentions and	
of the last 3 years	year	Holiday interests	
for 80 destinations,	All about holidays	80 destinations,	
25 holiday types & 15 activities	and short breaks	25 types of holiday	

Detailed socio-demographics, holiday motives, internet use

Optional extensions:





16/17

CURRENT PUBLICATIONS OF THE REISEANALYSE



Reiseanalyse Trend Study 2030 incl. Updates

Holiday demand in the source market Germany

In October 2020, the fifth edition of the Reiseanalyse Trend Study was published. The Trend Study describes the long-term development of the demand side of holiday tourism in Germany, from the early 1970s to the year 2030.

In the meantime, two updates have been published that include the effects of the pandemic and the current crises on travel behaviour.

The basis for the updates were more extensive findings from several surveys within the framework of the Reiseanalyse as well as findings from scientific publications.



ISBN Trend Study 2030: 978-3-949752-04-9 148 pages (plus 44 pages update 2021 and 24 pages update 2022) reiseanalyse.de/trendstudie-2030/

RA 2023: Summary of the results Structure and development of demand for holiday travel

The annual *summary of the Reiseanalyse* focuses on a detailed summary of the key findings of our most recent research. The latest edition deals with the findings on travel behaviour in the travel year 2022.

In addition to selected results, time series and comparisons with the previous year, the summary also contains evaluations of short holiday trips by the German-speaking population.

A short version of the RA 2024 will be published in autumn 2024.



ISBN: 978-3-949752-02-5 97 pages, 103 illustrations reiseanalyse.de/kurzfassung/

These Reiseanalyse publications are available in German as well as in English translation. Further information and ordering at <u>www.reiseanalyse.de/publications/</u>

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